

# **MEDICINE HAT 911 COMMUNICATIONS**

## **PURPOSE – VALUES – VISION**

### **2004**

#### **Purpose:**

Serving our community as a single point of contact for allocation of emergency and essential services.

#### **Values:**

Accountability

We value taking responsibility for our actions and making changes, if necessary.

Honor / Respect

We value treating others as we would like to be treated (The Golden Rule).

Attitude (Positive)

We value that our attitude is the major difference between success and failure.

Communication

We value open, two-way communication throughout the organization.

Teamwork

We value that it's "we" not "I" – there's no "I" in team.

Professionalism

We value the skill, competence, and character expected as a member of a highly efficient team.

Efficiency / Effectiveness

We value the ability to do something well, and achieve the desired results in a timely and efficient manner.

Integrity

We value being honorable, genuine, reputable, respectful and credible in everything we do and say.

Sense of Humor

We value the ability to see the comical side of life. Don't sweat the small stuff.

Diversity of Skills

We value bringing strength and balance to a team through each individual's uniqueness.

Commitment

We value being committed to our Purpose, Values and Vision.

Balanced Life

We value the importance of personal and professional balance (physical, intellectual, spiritual, and family).

#### **Vision:**

To be a 9-1-1 Center of Excellence