

CITY OF MEDICINE HAT
ELECTRIC DISTRIBUTION
DEPARTMENT

STANDARD CHARGE GUIDE

EFFECTIVE
JANUARY 1, 2012



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Transfer Fees, Disconnection and Reconnection Fees and Meter Disputes

The aforementioned fees form a part of BYLAW 2244, which is a consolidation of a Bylaw of the City of Medicine Hat to regulate and control the generation, distribution and use of electrical energy in the service area of the City of Medicine Hat's Electric Utility as designated by the Alberta Utilities Commission (AUC).

- 1) **Transfer Fee:** *Fee for premises already connected.*
- 2) **Disconnect Warning Notice Fee:** *Fee for issuance of a warning notice for non-payment of an electric utility billing account.*
- 3) **Disconnection Fee:** *Fee for disconnection for non-payment or other infraction.*
- 4) **Reconnection Fee:** *Fee for re-connecting a service disconnected for non-payment or other infraction.*
- 5) **Meter Dispute Fee:** *Fee for testing an existing meter to confirm its operating accuracy.*
- 6) **Terms of Payment:** *Transfer fee, reconnection fee and meter dispute charge are payable at time of application. Disconnect warning notice fee is payable upon issuance of the notice. Disconnection fee is payable upon disconnection.*



NEW SERVICE STANDARD CHARGES

This construction standard charge is limited to consumers who use the Electric Utility's standard single phase service for an individual residence in a new subdivision.

Underground Service price includes:

1. trenching as required (not in Cypress County)
2. supply and installation of service conductor from source of power to the meter base
3. back filling only, site restoration not included (not in Cypress County).
4. termination of the service conductor at the source of power and at the meter base
5. installation of meter and checking the voltage at the main breaker in the house
6. an additional trip to install meter if required
7. additional charge for cable and trenching (not in Cypress County) if length of trench exceeds 25 meters

Overhead Service price includes:

1. supply and installation of overhead service conductor from source of power to service mast
2. termination of the service conductor at the source of power and at the service mast
3. installation of meter and checking the voltage at the main breaker in the house
4. an additional trip to install meter if required
5. up to 30 meters of wire for a 100 amp service
6. up to 15 meters of wire for a 200 amp service

Condominium Connection price includes:

1. Electric Utility will make connection @ underground residential distribution box or transformer
2. contractor must supply cable

Condominium Pull In price includes:

1. Electric Utility will supply and install service conductor from source of power to the meter base
2. contractor to supply and install conduit

New Service prices are based on the following:

1. labour rate as per current year of Local Union 254, I.B.E.W. Contract 2012
2. current year employee benefits
3. current year vehicle charges
4. 2011 stock material prices or current tender prices where applicable
5. administration overhead charge of 15%
6. G.S.T. extra

OTHER RESIDENTIAL & COMMERCIAL SERVICE STANDARD CHARGES

1. Residential Services – Install and/or Remove, Disconnect and/or Reconnect Meter Only

- a) All customers receiving a new service that involves installation of a self-contained meter only. Typical installation would be in an apartment or in a trailer park.
- b) Change of Meter Location or Upgrading of Main Panel
 - i) Re-installation of electric meter removed by the Electric Utility.
- c) Customer requested disconnect/reconnect (typical for a customer that requires a temporary termination of electric service).

2. Commercial Services - Install and/or Remove, Disconnect and/or Reconnect Meter Only

- a) All customers receiving a new service that involves installation of a self-contained meter only. Typical installation would be in a multi-bay building.
- b) Change of Meter Location or Upgrading of Main Panel
 - i) Re-installation of electric meter removed by the Electric Utility.
- c) Customer requested disconnect/reconnect (typical for a customer that requires a temporary termination of electric service).

3. Commercial - 3 / 4 Plex, Irrigation and/or Communication Service

- a) This charge is limited to customers who use the Electric Utility's standard single phase service (maximum 200 amps).
- b) The owner or electrical contractor must supply and install the service equipment including cable/conduit, and meter bases for self-contained meters, and the work must be done in accordance with the requirements of the Canadian Electrical Code Part 1.
- c) The service point (cable stub/conduit stub/URD box, etc.) is established at the time of subdivision servicing.

4. Commercial – Overhead or Underground Service

This charge is limited to commercial services that:

- a) have a main disconnect no larger than 200 amps
- b) are 120/240 volt or 120/208 volt single phase or 120/208, 277/480 or 347/600 volt three phase
- c) may require installation of a padmount or polemount transformer (does not include transformer capacity charge)
- d) may require a secondary distribution extension

5. Overhead or Underground Disconnect and/or Reconnect

This charge applies to a service line:

- a) that is single or three phase
- b) that is overhead or underground
- c) this is typically done to allow work to be performed on the service panel

6. Commercial – Unmetered/Metered Service Overhead or Underground

This charge is limited to customers who use the Electric Utility's standard single phase service for a metered service up to 100 amps or an unmetered application under the E.6.1 or N.6.1 Rate and applies to:

- a) customers receiving a new unmetered underground service where the secondary service cable has been previously installed under a service agreement or where the customer supplies and installs the service cable to the Electric Utility service point (can be underground or overhead)
- b) service is limited to 30 amps at 120 volts 2 wire or 30 amps at 120/240 volt 3 wire

7. Residential Frost Charges – additional charge levied to cover cost of digging thru frozen ground

8. Charges for the above are based on the following:

- a) Work undertaken during normal working hours of the Electric Distribution Department.
- b) Copy of electrical permit is submitted to Customer Service Section with approval of the appropriate Inspection Authority for energization of the service.
- c) For a new service, the customer or electrical contractor must sign on at City Hall.



TEMPORARY POWER STANDARD CHARGES

Residential – Install/Remove

This charge is limited to customers who use the Electric Utility's standard single phase service (maximum 100 amps) for residential/commercial construction purposes.

1. The owner or electrical contractor must supply and install the service equipment including a meter base for self contained meter.
2. The work must be done in accordance with the requirements of the Canadian Electrical Code Part 1
3. The customer or electrical contractor must obtain an electrical permit from the appropriate Inspection Authority prior to service being energized.
4. The customer or electrical contractor must sign on at City Hall.

Commercial – Single Phase From a Padmounted Transformer – Install and Remove

This charge is limited to customers who use the Electric Utility's standard single phase service (maximum 400 amps) for commercial construction purposes.

1. The owner or electrical contractor must:
 - a) supply and install the service equipment including a meter base for self contained meter.
 - b) do all trenching and backfilling including compaction if required.
 - c) supply and install concrete pad and grounding material as per Electric drawing E.Z.6502.
 - d) supply and install guardrail as per Electric drawing E.Z.A951 if deemed necessary by the Electric Department.
2. The work must be done in accordance with the requirements of the Canadian Electrical Code Part 1
3. The customer or electrical contractor must obtain an electrical permit from the appropriate Inspection Authority prior to service being energized.
4. The customer or electrical contractor must sign on at City Hall.

SERVICES PROVIDED @ NO CHARGE TO THE CUSTOMER

1. Resealing of Electric Meters
2. Disconnection/Reconnection of Service Conductors
3. Repair of Main Switch
4. Removal of Electric Meter
5. Replacement of Existing Electric Meter
6. Service Analysis at the Main Breaker
7. Fire Emergency
8. Permanent Removal of Service
9. Voltage Complaints
10. Locating of Underground Electric Lines
11. Field Investigation of Damage Reports
12. Field Investigation of Power Supply Problems
13. Disconnect & Reconnect overhead services to allow tree trimming by a customer