



Medicine Hat



CITY OF MEDICINE HAT

2025 Utility Rates

Updated December 2024

Residential Utility Rates

ELECTRIC

See webpage for **Current Energy Rates**

“E” / “N” – Effective January 1, 2025

1.1 RESIDENTIAL CUSTOMERS

Service Charge	\$0.5073 per day
Administration Charge	\$0.0958 per day
Environmental Conservation Charge - additional charge for energy in excess of 950 kWhs	\$0.0074 per kWh
Facilities Usage	\$0.0260 per kWh
Capacity Charge	\$0.02786 per kWh
MCAF* fixed	\$0.08243 per day
MCAF* variable	\$0.00422 per kWh
E	<i>Within the corporate boundaries of the City of Medicine Hat</i>
N	<i>Outside the corporate boundaries of the City of Medicine Hat</i>

NATURAL GAS

See webpage for **Current Energy Rates**

Effective January 1, 2025

G11A, G12A & G13A	RESIDENTIAL CUSTOMERS	
	Service Charge	\$0.8260 per day
	Administration Charge	\$0.0900 per day
	Environmental Conservation Charge - additional charge for commodity in excess of 19 GJ per month	\$0.9000 per GJ
	Delivery Charge	\$1.587 per GJ
	Carbon Levy January – March 31	\$4.09508 per GJ
	Carbon Levy April 1 – December 31	\$4.86307 per GJ
	*MCAF fixed	\$0.16726 per day
	*MCAF variable	\$0.32136 per GJ

**MCAF: Municipal Consent & Access Fee applies to Medicine Hat rates only*

WATER

Effective January 1, 2025

W10	RESIDENTIAL CUSTOMERS	
	Service Charge based on water meter size	per day – see Class A Meter Size chart on pg 5
	Consumption: Low Season Jan 1 – Mar 31 Nov 1 – Dec 31	\$1.400 per m3
	Consumption: High Season April 1 – Oct 31	
	0-20 m3	\$1.4000 per m3
	21-40 m3	\$1.5000 per m3
	>40 m3	\$1.5500 per m3
	Environmental Conservation Charge - additional charge for water in excess of 40 m3	\$0.0600 per m3

SOLID WASTE

Effective January 1, 2025

SW11	RESIDENTIAL CUSTOMERS	
	Service Charge	\$0.5796 per day/unit
SW31	WASTE DIVERSION	
	Service Charge	\$0.0847 per day
SW41	RESIDENTIAL RECYCLING PROGRAM	
	Service Charge*	\$0.2775 per day

**The residential recycling service charge will be removed effective April 1, 2025*

The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallons

SEWER

Effective January 1, 2025

S10	RESIDENTIAL CUSTOMERS	
	Service Charge	\$1.8587 per day

MH WASTE MANAGEMENT FACILITY (LANDFILL)

Effective January 1, 2025

Minimum Tipping Fee	\$8.00 per vehicle
Surcharge on any load not properly secured	\$20.00

Other Utility Rates

ELECTRIC

See webpage for **Current Energy Rates**

“E” / “N” – Effective January 1, 2025

2.1 FARM SERVICES

Service Charge	\$0.7488 per day
Administration Charge	\$0.0931 per day
Facilities Usage	\$0.0119 per kWh
Capacity Charge	\$0.02786 per kWh
MCAF* fixed	\$0.12168 per day
MCAF* variable	\$0.00193 per kWh

3.1 SMALL COMMERCIAL

Service Charge	\$0.7447 per day
Administration Charge	\$0.0993 per day
Facilities Usage	\$0.0240 per kWh
Capacity Charge	\$0.02786 per kWh
MCAF* fixed	\$0.12101 per day
MCAF* variable	\$0.00390 per kWh

3.2 COMMERCIAL TEMPORARY SERVICES

Same rate as 3.1

3.3 MEDIUM COMMERCIAL

Service Charge	\$3.1345 per day
Administration Charge	\$0.6779 per day
Demand Charge	\$6.48 per kVA
Capacity Charge	\$0.02786 per kWh
MCAF* fixed	\$0.50935 per day
MCAF* variable	\$1.05300 per kVA

3.4 COMMERCIAL TEMPORARY SERVICES

Same rate as 3.3

3.5 COMMERCIAL IRRIGATION SERVICES

Same rate as 3.1

3.6 COMMERCIAL IRRIGATION SERVICES

Same rate as 3.3

ELECTRIC

4.1 LARGE COMMERCIAL - PRIMARY

Service Charge	\$3.0995 per day
Administration Charge	\$12.4208 per day
Demand Charge	\$5.93 per kVA
Capacity Charge	\$0.02786 per kWh
MCAF* fixed	\$0.50366 per day
MCAF* variable	\$0.96362 per kVA

5.1 INDUSTRIAL - PRIMARY

Service Charge	\$3.0025 per day
Administration Charge	\$61.5532 per day
Demand Charge	\$5.88 per kVA
Capacity Charge	\$0.02786 per kWh
MCAF* fixed	\$0.48790 per day
MCAF* variable	\$0.95550 per kVA

6.1 UNMETERED SERVICE

Service Charge	\$0.3633 per day
Administration Charge	\$0.1255 per day
Facilities Usage	\$0.0156 per kWh
Capacity Charge	\$0.02786 per kWh
MCAF* fixed	\$0.05903 per day
MCAF* variable	\$0.00253 per kVA

7.0 RENTAL LIGHTING SERVICES

Service Charge	\$0.2107 per day
Administration Charge	\$0.1254 per day
Facilities Usage	\$0.0107 per kWh
Capacity Charge	\$0.02786 per kWh
MCAF* fixed	\$0.03423 per day
MCAF* variable	\$0.00173 per kWh

8.0 STREET LIGHTING SERVICES

Service Charge	\$0.1725 per day
Administration Charge	\$0.0159 per day
Facilities Usage	\$0.0084 per kWh
Capacity Charge	\$0.02786 per kWh
MCAF* fixed	\$0.02803 per day
MCAF* variable	\$0.00136 per kWh

E *Within the corporate boundaries of the City of Medicine Hat*

N *Outside the corporate boundaries of the City of Medicine Hat*

*MCAF: Municipal Consent & Access Fee
applies to Medicine Hat rates only

Other Utility Rates

NATURAL GAS

See webpage for **Current Energy Rates**

Effective January 1, 2025

G31A, G32A & G33A	COMMERCIAL / INDUSTRIAL AND OTHER	
G41A & G42A	NON-RESIDENTIAL SERVICE RATE CLASS A	
	Service Charge	\$0.8260 per day
	Administration Charge	\$0.0900 per day
	Delivery Charge	\$1.587 per GJ
	Carbon Levy Jan 1 - March 31	\$4.09508 per GJ
	Carbon Levy April 1 - December 31	\$4.86307per GJ
	MCAF* fixed	\$0.16726 per day
	MCAF* variable	\$0.32136 per GJ
G31B, G32B & G33B	COMMERCIAL / INDUSTRIAL AND OTHER	
G41B & G42B	NON-RESIDENTIAL SERVICE RATE CLASS B	
	Service Charge	\$20.39 per day
	Administration Charge	\$2.6770 per day
	Delivery Charge	\$0.725 per GJ
	Carbon Levy Jan 1 - March 31	\$4.09508 per GJ
	Carbon Levy April 1 - December 31	\$4.86307 per GJ
	MCAF* fixed	\$4.12897 per day
	MCAF* variable	\$0.14681 per GJ

**MCAF: Municipal Consent & Access Fee applies to Medicine Hat rates only*

SOLID WASTE

Effective January 1, 2025

SW12	CENTRALIZED PICKUP	
	Daily Charge	\$0.4864 per unit / day
SW13	COMMERCIAL / INDUSTRIAL	
	1 pick-up per week	\$0.9003 per day
SW1.5	Commercial 1.5 Cubic Yard Bin	
	1 pick-up per week	\$1.8164 per bin / day
SW3.0	Commercial 3.0 Cubic Yard Bin	
	1 pick-up per week	\$3.6328 per bin / day
	Extra pick-up request	\$27.63 per bin / pickup

MH WASTE MANAGEMENT FACILITY (LANDFILL)

Effective January 1, 2025

Basic Sanitary waste (General Disposal Fee)	\$95.00 per tonne
Non-residential Yard waste	\$25.00 per tonne
Clean Drywall	\$25.00 per tonne
Clean Wood	\$25.00 per tonne
Metal	\$25.00 per tonne
Appliances Containing Chlorofluorocarbon (CFC)	\$20.00 per item
Asbestos	\$175.00 per tonne
Waste requiring special handling	\$65.00 per tonne
Bulky Items (mattress, sofa, etc.)	\$15.00 per item
**Bulk Compost (Commercial)	\$30.00 per tonne

Other Utility Rates

WATER

Effective January 1, 2025

COMMERCIAL/INDUSTRIAL CUSTOMERS

		Service Charge	Consumption	
W14, W15 & W16	Regional Consumer	Per day See Class A Water Meter Service Rates chart at right for daily service charge	\$1.6271 per m3	
W18 & W21	Seasonal Service		\$1.3993 per m3	
W19 W20 W22	Commercial Water Rate		\$1.3596 per m3	
W30	Agricultural (Greenhouse)		\$1.3596 per m3	
W40	Apartments / Multi Unit Dwellings		\$1.3596 per m3	
W50	Manufacturing		\$1.3596 per m3	
W60	Schools		\$1.3596 per m3	
W70	Institutional facilities (Hospital, assisted living / long term care)		\$1.3596 per m3	
W24	Temporary Water Use		\$2.3947 per day	
W31	Aquifer			\$0.4545 per m3
FH-90	Fire Hydrants (Private) - Per Hydrant	\$0.7074 per day		
SP02 -SP12	Fire Sprinkler Systems - 2 inch up to 12 inch line	\$0.3844 - \$1.1966 per day		

CLASS A WATER METER SERVICE RATES (OTHER THAN AQUIFIER)

Based on Water Meter Size charged at a daily rate (per water meter) of:

Meter Size (mm)	Meter Size (inches)	Effective January 1, 2025	Effective January 1, 2026
15	5/8	\$1.0250 per day	\$1.000 per day
20	3/4	\$1.0400 per day	\$1.0350 per day
25	1	\$1.1097 per day	\$1.1785 per day
40	1 1/2	\$1.2120 per day	\$1.3962 per day
50	2	\$1.3653 per day	\$1.7229 per day
75	3	\$1.6763 per day	\$2.3853 per day
100	4	\$2.2450 per day	\$3.5966 per day
150	6	\$3.4069 per day	\$6.0715 per day
200	8	\$5.1418 per day	\$9.7668 per day
250	10	\$7.8522 per day	\$15.540 per day

SEWER

Effective January 1, 2025

S12	COMMERCIAL / INDUSTRIAL CUSTOMERS	
	Minimum daily charge	\$1.8587 per day
	Based on water consumption	\$1.9416 per m3

Commercial sewer charges are based on metered water consumption. Minimum monthly billing is the daily service charge.

The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallons

Understanding your Utility Statement charges

The Utility Statement provides a summary section with the total charge for each service, as well as a detailed section that breaks out each Utility's charges.

ELECTRIC UTILITY

Kilowatt Hour (kWh):

A kilowatt hour is the standard measure for electricity use - one kilowatt of electricity in use for one hour. A 100-watt bulb running for 10 hours would use 1 kWh of electricity.

Service Charge:

A fixed daily charge that covers costs associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of wires, transformers, vehicles, and staff.

Administration Charge:

A fixed daily charge that covers costs of administering customer accounts including, billing, customer collections and customer inquiries.

Capacity Charge:

A consumption-based charge that contributes to the cost of generating power to supply to service area customers.

Energy Charge:

This charge covers the value of electricity used by the customer measured in kilowatt hours (kWhs) and is calculated by multiplying consumption by the energy price.

Environmental Conservation Charge:

An additional charge levied on consumption for each kilowatt hour used in excess of 950 kWhs per month. This money is used to fund the City's HAT Smart program.

Facilities Usage:

This charge covers the cost of maintaining and operating the electric distribution, transmission, and substation infrastructure and is calculated per kWh used.

Going Green:

A fee per kilowatt hour that pays for the purchase of renewable energy.

Municipal Consent and Access Fee (MCAF)

This fee provides the utility access to municipal land for power lines and substations. The fee also covers municipal taxes on property and land used by the utility. All customers within the municipality pay this fee. The City establishes this fee in accordance with provincial law. The MCAF applies to Medicine Hat rates only.

GAS UTILITY

Gigajoule (GJ):

One gigajoule (GJ). One gigajoule is a measure of heat energy obtained from natural gas. A gigajoule of natural gas has the same energy as 26 liters of gasoline or 277 kilowatt hours of electricity.

Service Charge:

A fixed daily charge that covers costs associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, vehicles, and staff.

Administration Charge:

A fixed daily charge that covers costs of administering customer accounts including billing, customer collections and customer service.

Commodity Charge:

This charge covers the value of the natural gas used by a customer measured in gigajoules (GJ) and is calculated by multiplying consumption by the gas price.

Environmental Conservation Charge:

An additional charge levied on consumption for each gigajoule used in excess of 19 GJs per month. This money is used to fund the City's HAT Smart program.

Delivery Charge:

This charge covers the cost of maintaining and operating the natural gas distribution, transportation, and compressor station infrastructure and is calculated per GJ used.

Federal Carbon Charge:

The carbon levy is part of Canada's climate action plan. The charge puts a price per tonne of carbon dioxide equivalent (CO₂e) emissions for home heating fuels. The rate changes on May 1 each year and is calculated per GJ used. The money collected from this charge is remitted to the Federal Government.

Municipal Consent and Access Fee (MCAF):

This fee provides the utility access to the use of municipal land for gas lines and compressor stations. The fee also covers municipal taxes on property and land used by the utility. All customers within the municipality pay this fee. The City establishes this fee in accordance with provincial law. The MCAF applies to Medicine Hat rates only.

ENVIRONMENTAL UTILITIES

WATER

Cubic Meters (m3):

A metric unit of volume or capacity equal to 1000 liters.

Service Charge:

A fixed daily charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, booster stations, vehicles, and staff.

Commodity Charge:

This charge covers the value of water used by the customer measured in cubic metres (m3) and is calculated by multiplying consumption by the water price.

Environmental Conservation Charge:

An additional charge levied on consumption for each cubic meter used in excess of 40 cubic metres (m3) per month. This money is used to fund the City's HAT Smart program.

SEWER

Service Charge:

A fixed daily charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, lift stations, vehicles, and staff.

SOLID WASTE

Service Charge:

A fixed daily charge associated with providing pickup and disposal service of residential waste, including tipping fees at the landfill.

Waste Diversion:

A fixed daily charge that covers the costs associated with the various City waste diversion programs such as depot recycling, yard waste collections, composting, electronic waste recycling, as well as other household hazardous waste.

Residential Recycling:

A fixed daily charge that covers the costs associated with the collection of recyclable material from residential customers, including the supply and maintenance of the residential recycling carts.

Customer Information

For more information and frequently asked questions, visit www.medicinehat.ca

Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.

City of Medicine Hat

Customer Service (Finance Department)
580 First St SE
Medicine Hat, AB T1A 8E6

Phone: 403-529-8111

Fax: 403-525-8696

customer_accounts@medicinehat.ca

Services supplied are ELECTRIC, GAS, WATER, WASTE DIVERSION, SEWER, AND SOLID WASTE (GARBAGE).

Moving

Please contact Customer Service at City Hall (403-529-8111) at least two working days prior to moving.

Methods of Payment

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, Interac or cheque
- By mail: City of Medicine Hat, 580 First St. SE, Medicine Hat, AB T1A 8E6
- At the Night Depository Box located at the west entrance City Hall
- Pay by credit card through www.paysimply.ca with a convenience fee

Terms of Payment

Total amount of Utility Statement is due and payable seven days after the statement date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of a Utility Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

Utility Emergencies

For AFTER HOURS utility EMERGENCIES call:

Electric: **403-529-8260** – Gas: **403-529-8191** – Water / Sewer: **403-502-8042**