



Utility Rates

January 1, 2018

RESIDENTIAL UTILITY RATES

ELECTRIC

"E" / "N" - Effective January 1, 2018

1.1 RESIDENTIAL CUSTOMERS

Service Charge	\$0.3632 per day
Administration Charge	\$0.0050 per kWh
Energy Charge	\$0.0493 per kWh
Energy Conservation Charge	\$0.0074 per kWh
- additional charge for energy in excess of 950 kWhs	
Facilities Usage	\$0.0186 per kWh
Capacity Charge	\$0.0232 per kWh
Going Green Charge	\$0.0060 per kWh
MCAF	\$0.0000 per kWh

E Within the corporate boundaries of the City of Medicine Hat

N Outside the corporate boundaries of the City of Medicine Hat

NATURAL GAS

Effective January 1, 2018

G11A & G12A RESIDENTIAL CUSTOMERS

Service Charge	\$0.7140 per day
Administration Charge	\$0.1920 per GJ
Commodity Charge	\$1.7360 per GJ
Energy Conservation Charge	\$1.0100 per GJ
- additional charge for energy in excess of 18 GJ per month	
Delivery Charge	\$1.3120 per GJ
Carbon Levy	\$1.5170 per GJ
MCAF	\$0.0000 per GJ

WATER

Effective January 1, 2018

W10 RESIDENTIAL CUSTOMERS

W18 Seasonal Service	
W40 Apartments/ Multi-Unit Dwellings	
Base rate	\$0.8636 per day
In addition to the base rate:	
Consumption	\$1.0549 per m ³

SOLID WASTE

Effective January 1, 2018

SW11 RESIDENTIAL CUSTOMERS

Service Charge	\$0.5962 per day/unit
SW31 WASTE DIVERSION	0.1198 per day
Service Charge	
SW32 CURBSIDE RECYCLING COLLECTION	TBD

The conversion factor between imperial and metric measurement is 1 m³ = 219.97 imperial gallons

SEWER

Effective January 1, 2018

S10 RESIDENTIAL CUSTOMERS

Service Charge	\$1.3180 per day
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MEDICINE HAT WASTE MANAGEMENT FACILITY (LANDFILL)

Effective January 1, 2018

Minimum Tipping Fee	\$8.00 per vehicle
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OTHER UTILITY RATES

ELECTRIC

"E" / "N" - Effective January 1, 2018	
2.1 FARM SERVICES	
Service Charge	\$0.5419 per day
Administration Charge	\$0.0037 per kWh
Energy Charge	\$0.0493 per kWh
Facilities Usage	\$0.0085 per kWh
Capacity Charge	\$0.0232 per kWh
Going Green Charge	\$0.0060 per kWh
MCAF	\$0.0000 per kWh
3.1 SMALL COMMERCIAL	
Service Charge	\$0.5438 per day
Administration Charge	\$0.0038 per kWh
Energy Charge	\$0.0493 per kWh
Facilities Usage	\$0.0175 per kWh
Capacity Charge	\$0.0232 per kWh
Going Green Charge	\$0.0060 per kWh
MCAF	\$0.0000 per kWh
3.2 COMMERCIAL TEMPORARY SERVICES	
Same rate as 3.1	
3.3 MEDIUM COMMERCIAL	
Service Charge	\$2.29 per day
Administration Charge	\$0.0029 per kWh
Demand Charge	\$4.7200 per kVA
Energy Charge	\$0.0493 per kWh
Capacity Charge	\$0.0232 per kWh
Going Green Charge	\$0.0060 per kWh
MCAF	\$0.0000 per kWh
3.4 COMMERCIAL TEMPORARY SERVICES	
Same rate as 3.3	
3.5 COMMERCIAL IRRIGATION SERVICES	
Same rate as 3.1	
3.6 COMMERCIAL IRRIGATION SERVICES	
Same rate as 3.3	
4.1 LARGE COMMERCIAL – PRIMARY	
Service Charge	\$2.21 per day
Administration Charge	\$0.0009 per kWh
Demand Charge	\$4.1800 per kVa
Energy Charge (Dec)	\$0.0420 per kWh
Capacity Charge	\$0.0232 per kWh
MCAF	\$0.0000 per kWh
5.1 INDUSTRIAL - PRIMARY	
Service Charge	\$2.15 per day
Administration Charge	\$0.0009 per kWh
Demand Charge	\$4.1600 per kVa
Energy Charge (Dec)	\$0.0420 per kWh
Capacity Charge	\$0.0232 per kWh
MCAF	\$0.0000 per kWh

6.1 UNMETERED SERVICE

Service Charge	\$0.2597 per day
Administration Charge	\$0.0037 per kWh
Energy Charge	\$0.0493 per kWh
Facilities Usage	\$0.0108 per kWh
Capacity Charge	\$0.0232 per kWh
MCAF	\$0.0000 per kWh
7.0 RENTAL LIGHTING SERVICES	
Service Charge	\$0.1518 per day
Administration Charge	\$0.0176 per kWh
Energy Charge	\$0.0493 per kWh
Facilities Usage	\$0.0074 per kWh
Capacity Charge	\$0.0232 per kWh
MCAF	\$0.0000 per kWh
8.0 STREET LIGHTING SERVICES	
Service Charge	\$0.1513 per day
Administration Charge	\$0.0068 per kWh
Energy Charge (Dec)	\$0.0420 per kWh
Facilities Usage	\$0.0070 per kWh
Capacity Charge	\$0.0232 per kWh
MCAF	\$0.0000 per kWh
E	<i>Within the corporate boundaries of the City of Medicine Hat</i>
N	<i>Outside the corporate boundaries of the City of Medicine Hat</i>

NATURAL GAS

Effective January 1, 2018	
G31A & G32A	COMMERCIAL / INDUSTRIAL AND OTHER
G41A & G42A	NON-RESIDENTIAL SERVICE RATE CLASS A
Service Charge	\$0.7140 per day
Administration Charge	\$0.1920 per GJ
Commodity Charge	\$1.7360 per GJ
Delivery Charge	\$1.3120 per GJ
Carbon Levy	\$1.5170 per GJ
MCAF	\$0.0000 per GJ
G31B & G32B	COMMERCIAL / INDUSTRIAL AND OTHER
G41B & G42B	NON-RESIDENTIAL SERVICE RATE CLASS B
Service Charge	\$17.36 per day
Administration Charge	\$0.0910 per GJ
Commodity Charge	\$1.7360 per GJ
Delivery Charge	\$0.6000 per GJ
Carbon Levy	\$1.5170 per GJ
MCAF	\$0.0000 per GJ

WATER

	Effective January 1, 2018	
	COMMERCIAL/INDUSTRIAL CUSTOMERS	
	Base rate	\$0.8636 per day
	In addition to the base rate:	
	Consumption	
W18	Seasonal Service	\$1.0549 per m3
W20	Commercial Water rate	\$1.0549 per m3
W30	Agricultural (Greenhouse)	\$1.0549 per m3
W50	Manufacturing	\$1.0549 per m3
W60	Schools	\$1.0549 per m3
W70	Institutional facilities (Hospital, assisted living / long term care)	\$1.0549 per m3
W24	Temporary Water Use	
	Flat Rate	\$1.9667 per day
W31	Aquifer	
	Consumption	\$0.3527 per m3
<i>The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallons</i>		
FH-90	Fire Hydrants (Private or Rental)	
	Per Hydrant	\$0.5540 per day
SP02-SP12	Fire Sprinkler Systems	
	2 inch up to 12 inch line	\$0.3011 - \$0.9373 per day

SEWER

	Effective January 1, 2018	
S12	COMMERCIAL / INDUSTRIAL CUSTOMERS	
	Minimum daily charge	\$1.3180
	Based on water consumption	\$1.3766 per m3
<i>Commercial sewer charges are based on metered water consumption.</i>		
<i>Minimum monthly billing is the daily service charge.</i>		

SOLID WASTE

	Effective January 1, 2018	
SW12	CENTRALIZED PICKUP	
	Daily Charge	\$0.5004 per unit/day
SW13	COMMERCIAL / INDUSTRIAL – AUTOMATED	
	Automated cart; 1 pick-up per week	\$0.8193 per day
SW1.5	Commercial 1.5 Cubic Yard Bin	
	1 pick-up per week	\$1.6370 per bin /day
SW3.0	Commercial 3 Cubic Yard Bin	
	1 pick-up per week	\$3.2740 per bin/ day
	Extra Pick up Request	
	Each request	\$24.90 per bin/ pick up
SW31	WASTE DIVERSION	
	Service Charge	\$0.1198 per day
SW14	Commercial Cardboard	\$1.0060 per day
	3 cubic yard bin; 1 pick-up per week	
SW97	Commercial Cardboard - Call in basis	
	Call in or extra pick up request	\$10.40 per pick up

MEDICINE HAT WASTE MANAGEMENT FACILITY (LANDFILL)

	Effective January 1, 2018	
	Basic Sanitary waste (General Disposal Fee)	\$75.00 per tonne
	Non-residential Yard waste	\$25.00 per tonne
	Clean Drywall	\$25.00 per tonne
	Clean Wood	\$25.00 per tonne
	Metal	\$25.00 per tonne
	Appliances Containing Chlorofluorocarbon (CFC)	\$20.00 per item
	Asbestos	\$150/tonne plus site prep and burial*
	Bulky Items (mattress, sofa, etc)	\$15.00 /item

UNDERSTANDING YOUR UTILITY STATEMENT CHARGES

The Utility Statement provides a summary section with the total charge for each service, as well as a detailed section that breaks out each Utility's charges.

Service Charge (All Utilities):

A monthly charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of wires, transformers, pipes, property taxes, buildings, vehicles and staff.

Energy Conservation Charge (Electric and Gas):

Additional charge in excess of 950 kWhs and/or 18GJ used per month. The money generated from the Energy Conservation Charge will fund renewable energy, resource conservation and education projects / programs.

ELECTRIC UTILITY

Administration Charge:

Covers costs of administering customer accounts including meter reading, billing, customer collections and customer inquiries. Also includes the cost of energy lost in distribution system lines.

Energy Charge:

This charge covers the value of electricity used by the customer measured in kilowatt hours (kWh's).

Facilities Usage (per kWh):

Customers are charged a fee for accessing the infrastructure or equipment of the Electric Utility to have electricity delivered. This charge covers the cost of emergency call-outs, facility and wire repairs, unscheduled maintenance of customer meters, customer locates, vehicle fuel and maintenance costs.

Capacity Charge:

Contributes to the cost of generating capacity to supply CMH service area customers.

Going Green:

Monthly fee for the purchase of wind generated electricity.

Kilowatt Hour (kWh):

A quantitative measure of electric current flow equivalent to 1,000 watts being used continuously for a period of one hour.

Municipal Consent and Access Fee (MCAF)

Your distributor pays a fee to the local government to use municipal land for power lines and substations or gas pipeline and infrastructure. The fee also gives your distributor the right to provide electricity or gas to your municipality and covers municipal taxes on property and land. The fee is shared by all customers in your municipality. Each local government sets the fee based on provincial law.

Carbon Levy

The carbon levy is a key part of the Climate Leadership Plan, Alberta's action plan on climate change. Pricing carbon pollution is the most cost-effective way to reduce the emissions that cause climate change. The carbon levy will be included in the price of all fuels that emit greenhouse gases when combusted. These include transportation and heating fuels such as diesel, gasoline, natural gas and propane. It will not apply directly to consumer purchases of electricity.

GAS UTILITY

Administration Charge:

Covers costs of administering customer accounts including billing, customer collections and customer inquiries. Also includes the cost of getting the gas (transportation fees) to the City's local distribution system and fees for gas storage.

What are gas transportation fees?

These fees are to get the gas from where it originates (this can be hundreds of kilometers away from the City of Medicine Hat) to the City's distribution system (pipes).

What are gas storage fees:

These are costs for the City to use a storage facility near Jenner, Alberta. In the summer months the City puts gas into storage to be saved for use in the winter months by our gas customers.

Commodity Charge: This charge covers the value of the natural gas used by a customer measured in gigajoules (GJ).

Delivery Charge (per GJ):

Covers costs of emergency call-outs, facility and pipeline repairs, unscheduled maintenance of customer meters, customer locates, maintenance of odorant facilities, vehicle fuel and maintenance costs.

Gigajoule (GJ):

One gigajoule (GJ) equals one billion joules (J). A gigajoule of natural gas is about 25.5 cubic metres at standard conditions. One gigajoule of natural gas is equal to 27 litres of fuel oil, 39 litres of propane, 26 litres of gasoline or 277 kilowatt hours of electricity.

ENVIRONMENTAL UTILITY

Commodity Charge:

This charge covers the value of water used by the customer measured in cubic metres (m3)

Curbside Recycling Collection:

Covers the costs that are associated with the curbside collection of recyclable material from residential customers. This includes supplying and maintaining the residential recycling carts and other administrative costs.

Waste Diversion:

Covers the costs that are associated with the various City waste diversion programs such as depot recycling, yard waste collections, composting, electronic waste recycling, household hazardous waste recycling, paint recycling, tire recycling, used oil recycling, appliance recycling, battery recycling and compact fluorescent lights recycling.

Cubic Metres (m3):

A metric unit of volume or capacity equal to 1000 litres.

CUSTOMER INFORMATION

For more information and frequently asked questions, visit www.medicinehat.ca

Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.

City of Medicine Hat

Customer Service (Finance Department)
580 First St SE
Medicine Hat, AB T1A 8E6

Phone: 403.529.8111
Fax: 403.525.8696
customer_accounts@medicinehat.ca

Services supplied are ELECTRIC, GAS, WATER, WASTE DIVERSION, SEWER, AND SOLID WASTE (GARBAGE).

ESTIMATED READS

There will be circumstances when meters are not read. This will result in an estimated reading. If your readings appear to be unreasonable, please contact Customer Service at meter_reads@medicinehat.ca or call 529-8111 with your actual readings.

METHODS OF PAYMENT

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, Interac or cheque
- By mail: City of Medicine Hat, 580 First St. SE, Medicine Hat, AB T1A 8E6
- At the Night Depository Box located at the west entrance City Hall

MOVING

Please contact Customer Service at City Hall (529-8111) at least two working days prior to moving.

TERMS OF PAYMENT

Total amount of Utility Statement is due and payable seven days after the statement date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of a Utility Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

UTILITY EMERGENCIES

For **AFTER HOURS** utility **EMERGENCIES** call:

Electric: 403.529.8260

Gas: 403.529.8191

Water / Sewer: 403.502.8042