



# Utility Rates

March 1, 2018

## RESIDENTIAL UTILITY RATES

### ELECTRIC

"E" / "N" - Effective March 1, 2018	
<b>1.1 RESIDENTIAL CUSTOMERS</b>	
Service Charge	\$0.3632 per day
Administration Charge	\$0.0050 per kWh
Energy Charge	\$0.0470 per kWh
Environmental Conservation Charge	\$0.0074 per kWh
- additional charge for energy in excess of 950 kWhs	
Facilities Usage	\$0.0186 per kWh
Capacity Charge	\$0.0232 per kWh
Going Green Charge	\$0.0050 per kWh
MCAF	\$0.0000 per kWh
<b>E</b>	<i>Within the corporate boundaries of the City of Medicine Hat</i>
<b>N</b>	<i>Outside the corporate boundaries of the City of Medicine Hat</i>

### WATER

Effective January 1, 2018	
<b>W10 RESIDENTIAL CUSTOMERS</b>	
<b>W18</b> Seasonal Service	
<b>W40</b> Apartments/ Multi-Unit Dwellings	
Base rate	\$0.8636 per day
In addition to the base rate:	
Consumption	\$1.0549 per m3

The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallons

### SEWER

Effective January 1, 2018	
<b>S10 RESIDENTIAL CUSTOMERS</b>	
Service Charge	\$1.3180 per day

### NATURAL GAS

Effective March 1, 2018	
<b>G11A &amp; G12A RESIDENTIAL CUSTOMERS</b>	
Service Charge	\$0.7140 per day
Administration Charge	\$0.1920 per GJ
Commodity Charge	\$1.8570 per GJ
Environmental Conservation Charge	\$1.0100 per GJ
- additional charge for energy in excess of 18 GJ per month	
Delivery Charge	\$1.3120 per GJ
Carbon Levy	\$1.5170 per GJ
MCAF	\$0.0000 per GJ

### SOLID WASTE

Effective January 1, 2018	
<b>SW11 RESIDENTIAL CUSTOMERS</b>	
Service Charge	\$0.5962 per day/unit
<b>SW31 WASTE DIVERSION</b>	
Service Charge	0.1198 per day
<b>SW41 CURBSIDE RECYCLING COLLECTION</b>	TBD

### MEDICINE HAT WASTE MANAGEMENT FACILITY (LANDFILL)

Effective January 1, 2018	
Minimum Tipping Fee	\$8.00 per vehicle

## OTHER UTILITY RATES

### ELECTRIC

"E" / "N" - Effective March 1, 2018		
<b>2.1</b>	<b>FARM SERVICES</b>	
	Service Charge	\$0.5419 per day
	Administration Charge	\$0.0037 per kWh
	Energy Charge	\$0.0470 per kWh
	Facilities Usage	\$0.0085 per kWh
	Capacity Charge	\$0.0232 per kWh
	Going Green Charge	\$0.0050 per kWh
	MCAF	\$0.0000 per kWh
<b>3.1</b>	<b>SMALL COMMERCIAL</b>	
	Service Charge	\$0.5438 per day
	Administration Charge	\$0.0038 per kWh
	Energy Charge	\$0.0470 per kWh
	Facilities Usage	\$0.0175 per kWh
	Capacity Charge	\$0.0232 per kWh
	Going Green Charge	\$0.0050 per kWh
	MCAF	\$0.0000 per kWh
<b>3.2</b>	<b>COMMERCIAL TEMPORARY SERVICES</b>	
	Same rate as 3.1	
<b>3.3</b>	<b>MEDIUM COMMERCIAL</b>	
	Service Charge	\$2.29 per day
	Administration Charge	\$0.0029 per kWh
	Demand Charge	\$4.7200 per kVA
	Energy Charge	\$0.0470 per kWh
	Capacity Charge	\$0.0232 per kWh
	Going Green Charge	\$0.0050 per kWh
	MCAF	\$0.0000 per kWh
<b>3.4</b>	<b>COMMERCIAL TEMPORARY SERVICES</b>	
	Same rate as 3.3	
<b>3.5</b>	<b>COMMERCIAL IRRIGATION SERVICES</b>	
	Same rate as 3.1	
<b>3.6</b>	<b>COMMERCIAL IRRIGATION SERVICES</b>	
	Same rate as 3.3	
<b>4.1</b>	<b>LARGE COMMERCIAL – PRIMARY</b>	
	Service Charge	\$2.21 per day
	Administration Charge	\$0.0009 per kWh
	Demand Charge	\$4.1800 per kVA
	Energy Charge (Feb)	\$0.0513 per kWh
	Capacity Charge	\$0.0232 per kWh
	MCAF	\$0.0000 per kWh
<b>5.1</b>	<b>INDUSTRIAL - PRIMARY</b>	
	Service Charge	\$2.15 per day
	Administration Charge	\$0.0009 per kWh
	Demand Charge	\$4.1600 per kVA
	Energy Charge (Feb)	\$0.0513 per kWh
	Capacity Charge	\$0.0232 per kWh
	MCAF	\$0.0000 per kWh

<b>6.1</b>	<b>UNMETERED SERVICE</b>	
	Service Charge	\$0.2597 per day
	Administration Charge	\$0.0037 per kWh
	Energy Charge	\$0.0470 per kWh
	Facilities Usage	\$0.0108 per kWh
	Capacity Charge	\$0.0232 per kWh
	MCAF	\$0.0000 per kWh
<b>7.0</b>	<b>RENTAL LIGHTING SERVICES</b>	
	Service Charge	\$0.1518 per day
	Administration Charge	\$0.0176 per kWh
	Energy Charge	\$0.0470 per kWh
	Facilities Usage	\$0.0074 per kWh
	Capacity Charge	\$0.0232 per kWh
	MCAF	\$0.0000 per kWh
<b>8.0</b>	<b>STREET LIGHTING SERVICES</b>	
	Service Charge	\$0.1513 per day
	Administration Charge	\$0.0068 per kWh
	Energy Charge (Feb )	\$0.0513 per kWh
	Facilities Usage	\$0.0070 per kWh
	Capacity Charge	\$0.0232 per kWh
	MCAF	\$0.0000 per kWh
<b>E</b>	<i>Within the corporate boundaries of the City of Medicine Hat</i>	
<b>N</b>	<i>Outside the corporate boundaries of the City of Medicine Hat</i>	

### NATURAL GAS

Effective March 1, 2018		
<b>G31A &amp; G32A</b>	<b>COMMERCIAL / INDUSTRIAL AND OTHER</b>	
<b>G41A &amp; G42A</b>	<b>NON-RESIDENTIAL SERVICE RATE CLASS A</b>	
	Service Charge	\$0.7140 per day
	Administration Charge	\$0.1920 per GJ
	Commodity Charge	\$1.8570 per GJ
	Delivery Charge	\$1.3120 per GJ
	Carbon Levy	\$1.5170 per GJ
	MCAF	\$0.0000 per GJ
<b>G31B &amp; G32B</b>	<b>COMMERCIAL / INDUSTRIAL AND OTHER</b>	
<b>G41B &amp; G42B</b>	<b>NON-RESIDENTIAL SERVICE RATE CLASS B</b>	
	Service Charge	\$17.36 per day
	Administration Charge	\$0.0910 per GJ
	Commodity Charge	\$1.8570 per GJ
	Delivery Charge	\$0.6000 per GJ
	Carbon Levy	\$1.5170 per GJ
	MCAF	\$0.0000 per GJ

## WATER

	Effective January 1, 2018	
	<b>COMMERCIAL/INDUSTRIAL CUSTOMERS</b>	
	Base rate	\$0.8636 per day
	In addition to the base rate:	
	Consumption	
<b>W18</b>	Seasonal Service	\$1.0549 per m3
<b>W20</b>	Commercial Water rate	\$1.0549 per m3
<b>W30</b>	Agricultural (Greenhouse)	\$1.0549 per m3
<b>W50</b>	Manufacturing	\$1.0549 per m3
<b>W60</b>	Schools	\$1.0549 per m3
<b>W70</b>	Institutional facilities (Hospital, assisted living / long term care)	\$1.0549 per m3
<b>W24</b>	Temporary Water Use	
	Flat Rate	\$1.9667 per day
<b>W31</b>	Aquifer	
	Consumption	\$0.3527 per m3
<i>The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallons</i>		
<b>FH-90</b>	Fire Hydrants (Private or Rental)	
	Per Hydrant	\$0.5540 per day
<b>SP02-SP12</b>	Fire Sprinkler Systems	
	2 inch up to 12 inch line	\$0.3011 - \$0.9373 per day

## SEWER

	Effective January 1, 2018	
<b>S12</b>	<b>COMMERCIAL / INDUSTRIAL CUSTOMERS</b>	
	Minimum daily charge	\$1.3180
	Based on water consumption	\$1.3766 per m3
<i>Commercial sewer charges are based on metered water consumption.</i>		
<i>Minimum monthly billing is the daily service charge.</i>		

## SOLID WASTE

	Effective January 1, 2018	
<b>SW12</b>	<b>CENTRALIZED PICKUP</b>	
	Daily Charge	\$0.5004 per unit/day
<b>SW13</b>	<b>COMMERCIAL / INDUSTRIAL – AUTOMATED</b>	
	Automated cart; 1 pick-up per week	\$0.8193 per day
<b>SW1.5</b>	Commercial 1.5 Cubic Yard Bin	
	1 pick-up per week	\$1.6370 per bin /day
<b>SW3.0</b>	Commercial 3 Cubic Yard Bin	
	1 pick-up per week	\$3.2740 per bin/ day
	Extra Pick up Request	
	Each request	\$24.90 per bin/ pick up
<b>SW31</b>	<b>WASTE DIVERSION</b>	
	Service Charge	\$0.1198 per day
<b>SW14</b>	Commercial Cardboard	\$1.0060 per day
	3 cubic yard bin; 1 pick-up per week	
<b>SW97</b>	Commercial Cardboard - Call in basis	
	Call in or extra pick up request	\$10.40 per pick up

## MEDICINE HAT WASTE MANAGEMENT FACILITY (LANDFILL)

	Effective January 1, 2018	
	Basic Sanitary waste (General Disposal Fee)	\$75.00 per tonne
	Non-residential Yard waste	\$25.00 per tonne
	Clean Drywall	\$25.00 per tonne
	Clean Wood	\$25.00 per tonne
	Metal	\$25.00 per tonne
	Appliances Containing Chlorofluorocarbon (CFC)	\$20.00 per item
	Asbestos	\$150/tonne plus site prep and burial*
	Bulky Items (mattress, sofa, etc)	\$15.00 /item

# UNDERSTANDING YOUR UTILITY STATEMENT CHARGES

The Utility Statement provides a summary section with the total charge for each service, as well as a detailed section that breaks out each Utility's charges.

## Service Charge (All Utilities):

A monthly charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of wires, transformers, pipes, property taxes, buildings, vehicles and staff.

## Energy Conservation Charge (Electric and Gas):

Additional charge in excess of 950 kWhs and/or 18GJ used per month. The money generated from the Energy Conservation Charge will fund renewable energy, resource conservation and education projects / programs.

## ELECTRIC UTILITY

### Administration Charge:

Covers costs of administering customer accounts including meter reading, billing, customer collections and customer inquiries. Also includes the cost of energy lost in distribution system lines.

### Energy Charge:

This charge covers the value of electricity used by the customer measured in kilowatt hours (kWh's).

### Facilities Usage (per kWh):

Customers are charged a fee for accessing the infrastructure or equipment of the Electric Utility to have electricity delivered. This charge covers the cost of emergency call-outs, facility and wire repairs, unscheduled maintenance of customer meters, customer locates, vehicle fuel and maintenance costs.

### Capacity Charge:

Contributes to the cost of generating capacity to supply CMH service area customers.

### Going Green:

Monthly fee for the purchase of wind generated electricity.

### Kilowatt Hour (kWh):

A quantitative measure of electric current flow equivalent to 1,000 watts being used continuously for a period of one hour.

### Municipal Consent and Access Fee (MCAF)

Your distributor pays a fee to the local government to use municipal land for power lines and substations or gas pipeline and infrastructure. The fee also gives your distributor the right to provide electricity or gas to your municipality and covers municipal taxes on property and land. The fee is shared by all customers in your municipality. Each local government sets the fee based on provincial law.

### Carbon Levy

The carbon levy is a key part of the Climate Leadership Plan, Alberta's action plan on climate change. Pricing carbon pollution is the most cost-effective way to reduce the emissions that cause climate change. The carbon levy will be included in the price of all fuels that emit greenhouse gases when combusted. These include transportation and heating fuels such as diesel, gasoline, natural gas and propane. It will not apply directly to consumer purchases of electricity.

## GAS UTILITY

### Administration Charge:

Covers costs of administering customer accounts including billing, customer collections and customer inquiries. Also includes the cost of getting the gas (transportation fees) to the City's local distribution system and fees for gas storage.

### What are gas transportation fees?

These fees are to get the gas from where it originates (this can be hundreds of kilometers away from the City of Medicine Hat) to the City's distribution system (pipes).

### What are gas storage fees:

These are costs for the City to use a storage facility near Jenner, Alberta. In the summer months the City puts gas into storage to be saved for use in the winter months by our gas customers.

**Commodity Charge:** This charge covers the value of the natural gas used by a customer measured in gigajoules (GJ).

### Delivery Charge (per GJ):

Covers costs of emergency call-outs, facility and pipeline repairs, unscheduled maintenance of customer meters, customer locates, maintenance of odorant facilities, vehicle fuel and maintenance costs.

### Gigajoule (GJ):

One gigajoule (GJ) equals one billion joules (J). A gigajoule of natural gas is about 25.5 cubic metres at standard conditions. One gigajoule of natural gas is equal to 27 litres of fuel oil, 39 litres of propane, 26 litres of gasoline or 277 kilowatt hours of electricity.

## ENVIRONMENTAL UTILITY

### Commodity Charge:

This charge covers the value of water used by the customer measured in cubic metres (m3)

### Curbside Recycling Collection:

Covers the costs that are associated with the curbside collection of recyclable material from residential customers. This includes supplying and maintaining the residential recycling carts and other administrative costs.

### Waste Diversion:

Covers the costs that are associated with the various City waste diversion programs such as depot recycling, yard waste collections, composting, electronic waste recycling, household hazardous waste recycling, paint recycling, tire recycling, used oil recycling, appliance recycling, battery recycling and compact fluorescent lights recycling.

### Cubic Metres (m3):

A metric unit of volume or capacity equal to 1000 litres.

# CUSTOMER INFORMATION

---

For more information and frequently asked questions, visit [www.medicinehat.ca](http://www.medicinehat.ca)

Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.

## City of Medicine Hat

Customer Service (Finance Department)  
580 First St SE  
Medicine Hat, AB T1A 8E6

Phone: 403.529.8111  
Fax: 403.525.8696  
[customer\\_accounts@medicinehat.ca](mailto:customer_accounts@medicinehat.ca)

Services supplied are ELECTRIC, GAS, WATER, WASTE DIVERSION, SEWER, AND SOLID WASTE (GARBAGE).

## ESTIMATED READS

There will be circumstances when meters are not read. This will result in an estimated reading. If your readings appear to be unreasonable, please contact Customer Service at [meter\\_reads@medicinehat.ca](mailto:meter_reads@medicinehat.ca) or call 529-8111 with your actual readings.

## METHODS OF PAYMENT

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, Interac or cheque
- By mail: City of Medicine Hat, 580 First St. SE, Medicine Hat, AB T1A 8E6
- At the Night Depository Box located at the west entrance City Hall

## MOVING

Please contact Customer Service at City Hall (529-8111) at least two working days prior to moving.

## TERMS OF PAYMENT

Total amount of Utility Statement is due and payable seven days after the statement date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of a Utility Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

---

## UTILITY EMERGENCIES

For **AFTER HOURS** utility **EMERGENCIES** call:

Electric: 403.529.8260

Gas: 403.529.8191

Water / Sewer: 403.502.8042