



# Utility Rates

February 1, 2022

## RESIDENTIAL UTILITY RATES

### ELECTRIC

"E" / "N" – Effective February 1, 2022		
<b>1.1</b>	<b>RESIDENTIAL CUSTOMERS</b>	
	Service Charge	\$0.42400 per day
	Administration Charge	\$0.09170 per day
	Energy Charge	\$0.16183 per kWh
	Environmental Conservation Charge	\$0.00740 per kWh
	- additional charge for energy in excess of 950 kWhs	
	Facilities Usage	\$0.02180 per kWh
	Capacity Charge	\$0.02631 per kWh
	Going Green Charge	\$0.00050 per kWh
	MCAF* fixed	\$0.03943 per day
	MCAF* variable	\$0.00203 per kWh
	Energy Charge: Fixed Rate Option	\$0.08000 per kWh
<b>E</b>	<i>Within the corporate boundaries of the City of Medicine Hat</i>	
<b>N</b>	<i>Outside the corporate boundaries of the City of Medicine Hat</i>	

### NATURAL GAS

Effective February 1, 2022		
<b>G11A, G12A &amp; G13A</b>	<b>RESIDENTIAL CUSTOMERS</b>	
	Service Charge	\$0.7370 per day
	Administration Charge	\$0.0990 per day
	Commodity Charge	\$5.0510 per GJ
	Environmental Conservation Charge	\$0.9000 per GJ
	- additional charge for energy in excess of 19 GJ per month	
	Delivery Charge	\$1.35100 per GJ
	Carbon Levy	\$2.10258 per GJ
	MCAF* fixed	\$0.08844 per day
	MCAF* variable	\$0.16212 per GJ
	Commodity Charge: Fixed Rate Option	\$4.35 per GJ

### WATER

Effective January 1, 2022		
<b>W10</b>	<b>RESIDENTIAL CUSTOMERS</b>	
<b>W18</b>	Seasonal Service	
<b>W40</b>	Apartments/ Multi-Unit Dwellings	
	Base rate	\$0.9436 per day
	In addition to the base rate:	
	Consumption	\$1.1527 per m3

The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallons

### SOLID WASTE

Effective January 1, 2022		
<b>SW11</b>	<b>RESIDENTIAL CUSTOMERS</b>	
	Service Charge	\$0.5435 per day/unit
<b>SW31</b>	<b>WASTE DIVERSION</b>	
	Service Charge	\$0.0793 per day
<b>SW41</b>	<b>RESIDENTIAL RECYCLING PROGRAM</b>	
		\$0.2616 per day

### SEWER

Effective January 1, 2022		
<b>S10</b>	<b>RESIDENTIAL CUSTOMERS</b>	
	Service Charge	\$1.7345 per day

### MEDICINE HAT WASTE MANAGEMENT FACILITY (LANDFILL)

Effective January 1, 2022		
	Minimum Tipping Fee	\$8.00 per vehicle

\*MCAF: Municipal Consent & Access Fee applies to Medicine Hat rates only

# OTHER UTILITY RATES

## ELECTRIC

"E" / "N" - Effective February 1, 2022	
<b>2.1 FARM SERVICES</b>	
Service Charge	\$0.62740 per day
Administration Charge	\$0.08860 per day
Energy Charge	\$0.16183 per kWh
Facilities Usage	\$0.00990 per kWh
Capacity Charge	\$0.02631 per kWh
Going Green Charge	\$0.00050 per kWh
MCAF* fixed	\$0.05835 per day
MCAF* variable	\$0.00092 per kWh
<b>3.1 SMALL COMMERCIAL</b>	
Service Charge	\$0.62770 per day
Administration Charge	\$0.09430 per day
Energy Charge	\$0.16183 per kWh
Facilities Usage	\$0.02020 per kWh
Capacity Charge	\$0.02631 per kWh
Going Green Charge	\$0.00050 per kWh
MCAF* fixed	\$0.05838 per day
MCAF* variable	\$0.00188 per kWh
<b>3.2 COMMERCIAL TEMPORARY SERVICES</b>	
Same rate as 3.1	
<b>3.3 MEDIUM COMMERCIAL</b>	
Service Charge	\$2.63950 per day
Administration Charge	\$0.64410 per day
Demand Charge	\$5.45 per kva
Energy Charge	\$0.16183 per kWh
Capacity Charge	\$0.02631 per kWh
Going Green Charge	\$0.00050 per kWh
MCAF* fixed	\$0.24547 per day
MCAF* variable	\$0.50685 per kva
<b>3.4 COMMERCIAL TEMPORARY SERVICES</b>	
Same rate as 3.3	
<b>3.5 COMMERCIAL IRRIGATION SERVICES</b>	
Same rate as 3.1	
<b>3.6 COMMERCIAL IRRIGATION SERVICES</b>	
Same rate as 3.3	
<b>4.1 LARGE COMMERCIAL – PRIMARY</b>	
Service Charge	\$2.56710 per day
Administration Charge	\$11.8924 per day
Demand Charge	\$4.93 per kva
Energy Charge (Jan)	\$0.11081 per kWh
Capacity Charge	\$0.02631 per kWh
MCAF* fixed	\$0.23874 per day
MCAF* variable	\$0.45849 per kva
<b>5.1 INDUSTRIAL - PRIMARY</b>	
Service Charge	\$2.4789 per day
Administration Charge	\$57.7534 per day
Demand Charge	\$4.89 per kva
Energy Charge (Jan)	\$0.11081 per kWh
Capacity Charge	\$0.02631 per kWh
MCAF* fixed	\$0.23054 per day
MCAF* variable	\$0.45477 per kva

"E" / "N" - Effective February 1, 2022	
<b>6.1 UNMETERED SERVICE</b>	
Service Charge	\$0.28820 per day
Administration Charge	\$0.11890 per day
Energy Charge	\$0.16183 per kWh
Facilities Usage	\$0.01220 per kWh
Capacity Charge	\$0.02631 per kWh
MCAF* fixed	\$0.02680 per day
MCAF* variable	\$0.00113 per kWh
<b>7.0 RENTAL LIGHTING SERVICES</b>	
Service Charge	\$0.16650 per day
Administration Charge	\$0.11890 per day
Energy Charge	\$0.16183 per kWh
Facilities Usage	\$0.00860 per kWh
Capacity Charge	\$0.02631 per kWh
MCAF* fixed	\$0.01548 per day
MCAF* variable	\$0.00080 per kWh
<b>8.0 STREET LIGHTING SERVICES</b>	
Service Charge	\$0.15420 per day
Administration Charge	\$0.01510 per day
Energy Charge (Jan)	\$0.11081 per kWh
Facilities Usage	\$0.00750 per kWh
Capacity Charge	\$0.02631 per kWh
MCAF* fixed	\$0.01434 per day
MCAF* variable	\$0.00070 per kWh
<b>E</b>	<i>Within the corporate boundaries of the City of Medicine Hat</i>
<b>N</b>	<i>Outside the corporate boundaries of the City of Medicine Hat</i>

## NATURAL GAS

Effective February 1, 2022	
<b>G31A, G32A &amp; G33A</b>	<b>COMMERCIAL / INDUSTRIAL AND OTHER</b>
<b>G41A &amp; G42A</b>	<b>NON-RESIDENTIAL SERVICE RATE CLASS A</b>
Service Charge	\$0.7370 per day
Administration Charge	\$0.0990 per day
Commodity Charge	\$5.0510 per GJ
Delivery Charge	\$1.3510 per GJ
Carbon Levy	\$2.10258 per GJ
MCAF* fixed	\$0.08844 per day
MCAF* variable	\$0.16212 per GJ
<b>G31B, G32B &amp; G33B</b>	<b>COMMERCIAL / INDUSTRIAL AND OTHER</b>
<b>G41B &amp; G42B</b>	<b>NON-RESIDENTIAL SERVICE RATE CLASS B</b>
Service Charge	\$18.00 per day
Administration Charge	\$2.9020 per day
Commodity Charge	\$5.0510 per GJ
Delivery Charge	\$0.6180 per GJ
Carbon Levy	\$2.10258 per GJ
MCAF* fixed	\$2.1600 per day
MCAF* variable	\$0.07416 per GJ

\*MCAF: Municipal Consent & Access Fee applies to Medicine Hat rates only

## WATER

Effective January 1, 2022		
<b>COMMERCIAL/INDUSTRIAL CUSTOMERS</b>		
	Base rate	\$0.9436 per day
In addition to the base rate:		
	Consumption	
<b>W18</b>	Seasonal Service	\$1.1527 per m3
<b>W20</b>	Commercial Water rate	\$1.1527 per m3
<b>W30</b>	Agricultural (Greenhouse)	\$1.1527 per m3
<b>W50</b>	Manufacturing	\$1.1527 per m3
<b>W60</b>	Schools	\$1.1527 per m3
<b>W70</b>	Institutional facilities (Hospital, assisted living / long term care)	\$1.1527 per m3
<b>W24</b>	Temporary Water Use	
	Flat Rate	\$2.1288per day
<b>W31</b>	Aquifer	
	Consumption	\$0.3854 per m3
<i>The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallons</i>		
<b>FH-90</b>	Fire Hydrants (Private)	
	Per Hydrant	\$0.5997 per day
<b>SP02-SP12</b>	Fire Sprinkler Systems	
	2 inch up to 12 inch line	\$0.3259 - \$1.0145 per day

## SEWER

Effective January 1, 2022		
<b>S12</b>	<b>COMMERCIAL / INDUSTRIAL CUSTOMERS</b>	
	Minimum daily charge	\$1.7345
	Based on water consumption	\$1.8118 per m3
<i>Commercial sewer charges are based on metered water consumption.</i>		
<i>Minimum monthly billing is the daily service charge.</i>		

## SOLID WASTE

Effective January 1, 2022		
<b>SW12</b>	<b>CENTRALIZED PICKUP</b>	
	Daily Charge	\$0.4561 per unit/day
<b>SW13</b>	<b>COMMERCIAL / INDUSTRIAL</b>	
	1 pick-up per week	\$0.8442 per day
<b>SW1.5</b>	Commercial 1.5 Cubic Yard Bin	
	1 pick-up per week	\$1.7033 per bin /day
<b>SW3.0</b>	Commercial 3 Cubic Yard Bin	
	1 pick-up per week	\$3.4066 per bin/ day
	Extra Pick up Request	\$25.91 per bin/ pick up
<b>SW31</b>	<b>WASTE DIVERSION</b>	
	Service Charge	\$0.0793 per day
<b>SW14</b>	Commercial Cardboard	\$1.0060 per day
	3 cubic yard bin; 1 pick-up per week	
<b>SW97</b>	Commercial Cardboard - Call in basis	
	Call in or extra pick up request	\$15.00 per pick up

## MEDICINE HAT WASTE MANAGEMENT FACILITY (LANDFILL)

Effective January 1, 2022		
	Basic Sanitary waste (General Disposal Fee)	\$80.00 per tonne
	Non-residential Yard waste	\$25.00 per tonne
	Clean Drywall	\$25.00 per tonne
	Clean Wood	\$25.00 per tonne
	Metal	\$25.00 per tonne
	Appliances Containing Chlorofluorocarbon (CFC)	\$20.00 per item
	Asbestos	\$160.00/tonne
	Waste requiring special handling	\$56.00/tonne
	Bulky Items (mattress, sofa, etc)	\$15.00 per item
	Bagged Compost, 20L bags	\$5.00 per bag
	Bulk Compost (Commercial)	\$28.00 per tonne

# UNDERSTANDING YOUR UTILITY STATEMENT CHARGES

The Utility Statement provides a summary section with the total charge for each service, as well as a detailed section that breaks out each Utility's charges.

## Service Charge (All Utilities):

A daily charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of wires, transformers, pipes, property taxes, buildings, vehicles and staff.

## Energy Conservation Charge (Electric and Gas):

Additional charge in excess of 950 kWhs and/or 19 GJ used per month. The money generated from the Energy Conservation Charge will fund renewable energy, resource conservation and education projects / programs.

## ELECTRIC UTILITY

### Administration Charge:

Covers costs of administering customer accounts including, billing, customer collections and customer inquiries. Also includes the cost of energy lost in distribution system lines.

### Energy Charge:

This charge covers the value of electricity used by the customer measured in kilowatt hours (kWh's).

### Facilities Usage (per kWh):

This charge covers the cost of maintaining and operating the electric distribution, transmission, and substation infrastructure. Services such as locates, emergency utility infrastructure repairs, lifecycle infrastructure replacement, maintenance of metering systems, engineering design, and customer services are funded through this charge.

### Capacity Charge:

Contributes to the cost of generating capacity to supply CMH service area customers.

### Going Green:

Monthly fee for the purchase of wind generated electricity.

### Kilowatt Hour (kWh):

A quantitative measure of electric current flow equivalent to 1,000 watts being used continuously for a period of one hour.

### Municipal Consent and Access Fee (MCAF)

Your distributor pays a fee to the local government to use municipal land for power lines and substations or gas pipeline and infrastructure. The fee also gives your distributor the right to provide electricity or gas to your municipality and covers municipal taxes on property and land. All customers in your municipality share the fee. Each local government sets the fee based on provincial law. Applies to Medicine Hat rates only.

### Carbon Levy

The carbon levy is a key part of the Climate Leadership Plan, Alberta's action plan on climate change. Pricing carbon pollution is the most cost-effective way to reduce the emissions that cause climate change. The carbon levy will be included in the price of all fuels that emit greenhouse gases when combusted. These include transportation and heating fuels such as diesel, gasoline, natural gas and propane. It will not apply directly to consumer purchases of electricity.

## GAS UTILITY

### Administration Charge:

Covers costs of administering customer accounts including billing, customer collections and customer inquiries. Also includes the cost of getting the gas (transportation fees) to the City's local distribution system and fees for gas storage.

### What are gas transportation fees?

These fees are to get the gas from where it originates (this can be hundreds of kilometers away from the City of Medicine Hat) to the City's distribution system (pipes).

### What are gas storage fees:

These are costs for the City to use a storage facility near Jenner, Alberta. In the summer months, the City puts gas into storage to be saved for use in the winter months by our gas customers.

**Commodity Charge:** This charge covers the value of the natural gas used by a customer measured in gigajoules (GJ).

### Delivery Charge (per GJ):

Covers costs of emergency call-outs, facility and pipeline repairs, unscheduled maintenance of customer meters, customer locates, maintenance of odorant facilities, vehicle fuel and maintenance costs.

### Gigajoule (GJ):

One gigajoule (GJ) equals one billion joules (J). A gigajoule of natural gas is about 25.5 cubic metres at standard conditions. One gigajoule of natural gas is equal to 27 litres of fuel oil, 39 litres of propane, 26 litres of gasoline or 277 kilowatt hours of electricity.

## ENVIRONMENTAL UTILITIES

### Commodity Charge:

This charge covers the value of water used by the customer measured in cubic metres (m3)

### Residential Recycling Collection:

Covers the costs that are associated with the collection of recyclable material from residential customers. This includes supplying and maintaining the residential recycling carts and other administrative costs.

### Waste Diversion:

Covers the costs that are associated with the various City waste diversion programs such as depot recycling, yard waste collections, composting, electronic waste recycling, household hazardous waste recycling, paint recycling, tire recycling, used oil recycling, appliance recycling, battery recycling and compact fluorescent lights recycling.

### Cubic Metres (m3):

A metric unit of volume or capacity equal to 1000 litres.

# CUSTOMER INFORMATION

For more information and frequently asked questions, visit [www.medicinehat.ca](http://www.medicinehat.ca)

Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.

## City of Medicine Hat

Customer Service (Finance Department)  
580 First St SE  
Medicine Hat, AB T1A 8E6

Phone: 403.529.8111  
Fax: 403.525.8696  
[customer\\_accounts@medicinehat.ca](mailto:customer_accounts@medicinehat.ca)

Services supplied are ELECTRIC, GAS, WATER, WASTE DIVERSION, SEWER, AND SOLID WASTE (GARBAGE).

## METHODS OF PAYMENT

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, Interac or cheque
- By mail: City of Medicine Hat, 580 First St. SE, Medicine Hat, AB T1A 8E6
- At the Night Depository Box located at the west entrance City Hall
- Pay by credit card through [www.paysimply.ca](http://www.paysimply.ca) with a convenience fee

## MOVING

Please contact Customer Service at City Hall (529-8111) at least two working days prior to moving.

## TERMS OF PAYMENT

Total amount of Utility Statement is due and payable seven days after the statement date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of a Utility Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

## UTILITY EMERGENCIES

For **AFTER HOURS** utility **EMERGENCIES** call:

Electric: 403.529.8260

Gas: 403.529.8191

Water / Sewer: 403.502.8042