



# Utility Rates

September 1, 2022

## RESIDENTIAL UTILITY RATES

### ELECTRIC

"E" / "N" – Effective September 1, 2022	
<b>1.1</b>	<b>RESIDENTIAL CUSTOMERS</b>
Service Charge	\$0.42400 per day
Administration Charge	\$0.09170 per day
Energy Charge	\$0.15785 per kWh
Environmental Conservation Charge	\$0.00740 per kWh
- additional charge for energy in excess of 950 kWhs	
Facilities Usage	\$0.02180 per kWh
Capacity Charge	\$0.02631 per kWh
Going Green Charge	\$0.00050 per kWh
MCAF* fixed	\$0.03943 per day
MCAF* variable	\$0.00203 per kWh
Energy Charge: Fixed Rate Option \$0.08000 per kWh	
<b>E</b>	<i>Within the corporate boundaries of the City of Medicine Hat</i>
<b>N</b>	<i>Outside the corporate boundaries of the City of Medicine Hat</i>

### NATURAL GAS

Effective September 1, 2022	
<b>G11A, G12A &amp; G13A</b>	<b>RESIDENTIAL CUSTOMERS</b>
Service Charge	\$0.7370 per day
Administration Charge	\$0.0990 per day
Commodity Charge	\$7.2120 per GJ
Environmental Conservation Charge	\$0.9000 per GJ
- additional charge for commodity in excess of 19 GJ per month	
Delivery Charge	\$1.35100 per GJ
Carbon Levy	\$2.62890 per GJ
MCAF* fixed	\$0.08844 per day
MCAF* variable	\$0.16212 per GJ
Commodity Charge: Fixed Rate Option \$4.35 per GJ	

### WATER

Effective January 1, 2022	
<b>W10</b>	<b>RESIDENTIAL CUSTOMERS</b>
<b>W18</b>	Seasonal Service
<b>W40</b>	Apartments/ Multi-Unit Dwellings
Base rate	\$0.9436 per day
In addition to the base rate:	
Consumption	\$1.1527 per m3

The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallons

### SOLID WASTE

Effective January 1, 2022	
<b>SW11</b>	<b>RESIDENTIAL CUSTOMERS</b>
Service Charge	\$0.5435 per day/unit
<b>SW31</b>	<b>WASTE DIVERSION</b>
Service Charge	\$0.0793 per day
<b>SW41</b>	<b>RESIDENTIAL RECYCLING PROGRAM</b>
	\$0.2616 per day

### SEWER

Effective January 1, 2022	
<b>S10</b>	<b>RESIDENTIAL CUSTOMERS</b>
Service Charge	\$1.7345 per day

### MEDICINE HAT WASTE MANAGEMENT FACILITY (LANDFILL)

Effective January 1, 2022	
Minimum Tipping Fee	\$8.00 per vehicle

\*MCAF: Municipal Consent & Access Fee applies to Medicine Hat rates only

# OTHER UTILITY RATES

## ELECTRIC

"E" / "N" - Effective September 1, 2022	
<b>2.1 FARM SERVICES</b>	
Service Charge	\$0.62740 per day
Administration Charge	\$0.08860 per day
Energy Charge	\$0.15785 per kWh
Facilities Usage	\$0.00990 per kWh
Capacity Charge	\$0.02631 per kWh
Going Green Charge	\$0.00050 per kWh
MCAF* fixed	\$0.05835 per day
MCAF* variable	\$0.00092 per kWh
<b>3.1 SMALL COMMERCIAL</b>	
Service Charge	\$0.62770 per day
Administration Charge	\$0.09430 per day
Energy Charge	\$0.15785 per kWh
Facilities Usage	\$0.02020 per kWh
Capacity Charge	\$0.02631 per kWh
Going Green Charge	\$0.00050 per kWh
MCAF* fixed	\$0.05838 per day
MCAF* variable	\$0.00188 per kWh
<b>3.2 COMMERCIAL TEMPORARY SERVICES</b>	
Same rate as 3.1	
<b>3.3 MEDIUM COMMERCIAL</b>	
Service Charge	\$2.63950 per day
Administration Charge	\$0.64410 per day
Demand Charge	\$5.45 per kva
Energy Charge	\$0.15785 per kWh
Capacity Charge	\$0.02631 per kWh
Going Green Charge	\$0.00050 per kWh
MCAF* fixed	\$0.24547 per day
MCAF* variable	\$0.50685 per kva
<b>3.4 COMMERCIAL TEMPORARY SERVICES</b>	
Same rate as 3.3	
<b>3.5 COMMERCIAL IRRIGATION SERVICES</b>	
Same rate as 3.1	
<b>3.6 COMMERCIAL IRRIGATION SERVICES</b>	
Same rate as 3.3	
<b>4.1 LARGE COMMERCIAL – PRIMARY</b>	
Service Charge	\$2.56710 per day
Administration Charge	\$11.8924 per day
Demand Charge	\$4.93 per kva
Energy Charge (Aug)	\$0.27775 per kWh
Capacity Charge	\$0.02631 per kWh
MCAF* fixed	\$0.23874 per day
MCAF* variable	\$0.45849 per kva
<b>5.1 INDUSTRIAL - PRIMARY</b>	
Service Charge	\$2.4789 per day
Administration Charge	\$57.7534 per day
Demand Charge	\$4.89 per kva
Energy Charge (Aug)	\$0.27775 per kWh
Capacity Charge	\$0.02631 per kWh
MCAF* fixed	\$0.23054 per day
MCAF* variable	\$0.45477 per kva

"E" / "N" - Effective September 1, 2022	
<b>6.1 UNMETERED SERVICE</b>	
Service Charge	\$0.28820 per day
Administration Charge	\$0.11890 per day
Energy Charge	\$0.15785 per kWh
Facilities Usage	\$0.01220 per kWh
Capacity Charge	\$0.02631 per kWh
MCAF* fixed	\$0.02680 per day
MCAF* variable	\$0.00113 per kWh
<b>7.0 RENTAL LIGHTING SERVICES</b>	
Service Charge	\$0.16650 per day
Administration Charge	\$0.11890 per day
Energy Charge	\$0.15785 per kWh
Facilities Usage	\$0.00860 per kWh
Capacity Charge	\$0.02631 per kWh
MCAF* fixed	\$0.01548 per day
MCAF* variable	\$0.00080 per kWh
<b>8.0 STREET LIGHTING SERVICES</b>	
Service Charge	\$0.15420 per day
Administration Charge	\$0.01510 per day
Energy Charge (Aug)	\$0.27775 per kWh
Facilities Usage	\$0.00750 per kWh
Capacity Charge	\$0.02631 per kWh
MCAF* fixed	\$0.01434 per day
MCAF* variable	\$0.00070 per kWh
<b>E</b>	<i>Within the corporate boundaries of the City of Medicine Hat</i>
<b>N</b>	<i>Outside the corporate boundaries of the City of Medicine Hat</i>

## NATURAL GAS

Effective September 1, 2022	
<b>G31A, G32A &amp; G33A</b>	<b>COMMERCIAL / INDUSTRIAL AND OTHER</b>
<b>G41A &amp; G42A</b>	<b>NON-RESIDENTIAL SERVICE RATE CLASS A</b>
Service Charge	\$0.7370 per day
Administration Charge	\$0.0990 per day
Commodity Charge	\$7.2120 per GJ
Delivery Charge	\$1.3510 per GJ
Carbon Levy	\$2.6289 per GJ
MCAF* fixed	\$0.08844 per day
MCAF* variable	\$0.16212 per GJ
<b>G31B, G32B &amp; G33B</b>	<b>COMMERCIAL / INDUSTRIAL AND OTHER</b>
<b>G41B &amp; G42B</b>	<b>NON-RESIDENTIAL SERVICE RATE CLASS B</b>
Service Charge	\$18.00 per day
Administration Charge	\$2.9020 per day
Commodity Charge	\$7.2120 per GJ
Delivery Charge	\$0.6180 per GJ
Carbon Levy	\$2.6289 per GJ
MCAF* fixed	\$2.1600 per day
MCAF* variable	\$0.07416 per GJ

\*MCAF: Municipal Consent & Access Fee applies to Medicine Hat rates only

## WATER

	Effective January 1, 2022	
	<b>COMMERCIAL/INDUSTRIAL CUSTOMERS</b>	
	Base rate	\$0.9436 per day
	In addition to the base rate:	
	Consumption	
<b>W18</b>	Seasonal Service	\$1.1527 per m3
<b>W20</b>	Commercial Water rate	\$1.1527 per m3
<b>W30</b>	Agricultural (Greenhouse)	\$1.1527 per m3
<b>W50</b>	Manufacturing	\$1.1527 per m3
<b>W60</b>	Schools	\$1.1527 per m3
<b>W70</b>	Institutional facilities (Hospital, assisted living / long term care)	\$1.1527 per m3
<b>W24</b>	Temporary Water Use	
	Flat Rate	\$2.1288per day
<b>W31</b>	Aquifer	
	Consumption	\$0.3854 per m3
<i>The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallons</i>		
<b>FH-90</b>	Fire Hydrants (Private)	
	Per Hydrant	\$0.5997 per day
<b>SP02- SP12</b>	Fire Sprinkler Systems	
	2 inch up to 12 inch line	\$0.3259 - \$1.0145 per day

## SEWER

	Effective January 1, 2022	
<b>S12</b>	<b>COMMERCIAL / INDUSTRIAL CUSTOMERS</b>	
	Minimum daily charge	\$1.7345
	Based on water consumption	\$1.8118 per m3
<i>Commercial sewer charges are based on metered water consumption.</i>		
<i>Minimum monthly billing is the daily service charge.</i>		

## SOLID WASTE

	Effective January 1, 2022	
<b>SW12</b>	<b>CENTRALIZED PICKUP</b>	
	Daily Charge	\$0.4561 per unit/day
<b>SW13</b>	<b>COMMERCIAL / INDUSTRIAL</b>	
	1 pick-up per week	\$0.8442 per day
<b>SW1.5</b>	Commercial 1.5 Cubic Yard Bin	
	1 pick-up per week	\$1.7033 per bin /day
<b>SW3.0</b>	Commercial 3 Cubic Yard Bin	
	1 pick-up per week	\$3.4066 per bin/ day
	Extra Pick up Request	\$25.91 per bin/ pick up
<b>SW31</b>	<b>WASTE DIVERSION</b>	
	Service Charge	\$0.0793 per day
<b>SW14</b>	Commercial Cardboard	\$1.0060 per day
	3 cubic yard bin; 1 pick-up per week	
<b>SW97</b>	Commercial Cardboard - Call in basis	
	Call in or extra pick up request	\$15.00 per pick up

## MEDICINE HAT WASTE MANAGEMENT FACILITY (LANDFILL)

	Effective January 1, 2022	
	Basic Sanitary waste (General Disposal Fee)	\$80.00 per tonne
	Non-residential Yard waste	\$25.00 per tonne
	Clean Drywall	\$25.00 per tonne
	Clean Wood	\$25.00 per tonne
	Metal	\$25.00 per tonne
	Appliances Containing Chlorofluorocarbon (CFC)	\$20.00 per item
	Asbestos	\$160.00/tonne
	Waste requiring special handling	\$56.00/tonne
	Bulky Items (mattress, sofa, etc)	\$15.00 per item
	Bagged Compost, 20L bags	\$5.00 per bag
	Bulk Compost (Commercial)	\$28.00 per tonne

# UNDERSTANDING YOUR UTILITY STATEMENT CHARGES

The Utility Statement provides a summary section with the total charge for each service, as well as a detailed section that breaks out each Utility's charges.

## ELECTRIC UTILITY

### **Kilowatt Hour (kWh):**

A kilowatt hour is the standard measure for electricity use - one kilowatt of electricity in use for one hour. A 100-watt bulb running for 10 hours would use 1 kWh of electricity.

### **Service Charge:**

A fixed daily charge that covers costs associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of wires, transformers, vehicles, and staff.

### **Administration Charge:**

A fixed daily charge that covers costs of administering customer accounts including, billing, customer collections and customer inquiries.

### **Capacity Charge:**

A consumption-based charge that contributes to the cost of generating power to supply to service area customers.

### **Energy Charge:**

This charge covers the value of electricity used by the customer measured in kilowatt hours (kWhs) and is calculated by multiplying consumption by the energy price.

### **Environmental Conservation Charge:**

An additional charge levied on consumption for each kilowatt hour used in excess of 950 kWhs per month. This money is used to fund the City's Hat Smart program.

### **Facilities Usage:**

This charge covers the cost of maintaining and operating the electric distribution, transmission, and substation infrastructure and is calculated per kWh used.

### **Going Green:**

A fee per kilowatt hour that pays for the purchase of renewable energy.

### **Municipal Consent and Access Fee (MCAF)**

This fee provides the utility access to municipal land for power lines and substations. The fee also covers municipal taxes on property and land used by the utility. All customers within the municipality pay this fee. The City establishes this fee in accordance with provincial law. The MCAF applies to Medicine Hat rates only.

## ENVIRONMENTAL UTILITIES

### WATER

#### **Cubic Meters (m3):**

A metric unit of volume or capacity equal to 1000 liters.

#### **Service Charge:**

A fixed daily charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, booster stations, vehicles, and staff.

#### **Commodity Charge:**

This charge covers the value of water used by the customer measured in cubic meters (m3) and is calculated by multiplying consumption by the water price.

### SEWER

#### **Service Charge:**

A fixed daily charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, lift stations, vehicles, and staff.

## GAS UTILITY

### **Gigajoule (GJ):**

One gigajoule (GJ). One gigajoule is a measure of heat energy obtained from natural gas. A gigajoule of natural gas has the same energy as 26 liters of gasoline or 277 kilowatt hours of electricity.

### **Service Charge:**

A fixed daily charge that covers costs associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, vehicles, and staff.

### **Administration Charge:**

A fixed daily charge that covers costs of administering customer accounts including billing, customer collections and customer service.

### **Commodity Charge:**

This charge covers the value of the natural gas used by a customer measured in gigajoules (GJ) and is calculated by multiplying consumption by the gas price.

### **Environmental Conservation Charge:**

An additional charge levied on consumption for each gigajoule used in excess of 19 GJs per month. This money is used to fund the City's Hat Smart program.

### **Delivery Charge:**

This charge covers the cost of maintaining and operating the natural gas distribution, transportation, and compressor station infrastructure and is calculated per GJ used.

### **Federal Carbon Charge:**

The carbon levy is part of Canada's climate action plan. The charge puts a price per tonne of carbon dioxide equivalent (CO<sub>2</sub>e) emissions for home heating fuels. The rate changes on May 1 each year and is calculated per GJ used. The money collected from this charge is remitted to the Federal Government.

### **Municipal Consent and Access Fee (MCAF):**

This fee provides the utility access to the use of municipal land for gas lines and compressor stations. The fee also covers municipal taxes on property and land used by the utility. All customers within the municipality pay this fee. The City establishes this fee in accordance with provincial law. The MCAF applies to Medicine Hat rates only.

### SOLID WASTE

#### **Service Charge:**

A fixed daily charge associated with providing pickup and disposal service of residential waste, including tipping fees at the landfill.

#### **Waste Diversion:**

A fixed daily charge that covers the costs associated with the various City waste diversion programs such as depot recycling, yard waste collections, composting, electronic waste recycling, as well as other household hazardous waste.

#### **Residential Recycling:**

A fixed daily charge that covers the costs associated with the collection of recyclable material from residential customers, including the supply and maintenance of the residential recycling carts.

# CUSTOMER INFORMATION

For more information and frequently asked questions, visit [www.medicinehat.ca](http://www.medicinehat.ca)

Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.

## City of Medicine Hat

Customer Service (Finance Department)  
580 First St SE  
Medicine Hat, AB T1A 8E6

Phone: 403.529.8111  
Fax: 403.525.8696  
[customer\\_accounts@medicinehat.ca](mailto:customer_accounts@medicinehat.ca)

Services supplied are ELECTRIC, GAS, WATER, WASTE DIVERSION, SEWER, AND SOLID WASTE (GARBAGE).

## METHODS OF PAYMENT

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, Interac or cheque
- By mail: City of Medicine Hat, 580 First St. SE, Medicine Hat, AB T1A 8E6
- At the Night Depository Box located at the west entrance City Hall
- Pay by credit card through [www.paysimply.ca](http://www.paysimply.ca) with a convenience fee

## MOVING

Please contact Customer Service at City Hall (529-8111) at least two working days prior to moving.

## TERMS OF PAYMENT

Total amount of Utility Statement is due and payable seven days after the statement date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of a Utility Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

## UTILITY EMERGENCIES

For **AFTER HOURS** utility **EMERGENCIES** call:

Electric: 403.529.8260

Gas: 403.529.8191

Water / Sewer: 403.502.8042