

2023 Utility Rates



Residential Utility Rates

Electric

See webpage for [Current Energy Rates](#)

"E" / "N" – Effective January 1, 2023

1.1 RESIDENTIAL CUSTOMERS	
Service Charge	\$0.44230 per day
Administration Charge	\$0.10200 per day
Environmental Conservation Charge	\$0.00740 per kWh
- additional charge for energy in excess of 950 kWhs	
Facilities Usage	\$0.02280 per kWh
Capacity Charge	\$0.02674 per kWh
MCAF* fixed	\$0.06745 per day
MCAF* variable	\$0.00347 per kWh
E	<i>Within the corporate boundaries of the City of Medicine Hat</i>
N	<i>Outside the corporate boundaries of the City of Medicine Hat</i>

Natural Gas

See webpage for [Current Energy Rates](#)

Effective January 1, 2023

G11A, G12A & G13A RESIDENTIAL CUSTOMERS	
Service Charge	\$0.7390 per day
Administration Charge	\$0.0890 per day
Environmental Conservation Charge	\$0.9000 per GJ
- additional charge for commodity in excess of 19 GJ per month	
Delivery Charge	\$1.35400 per GJ
Carbon Levy January – March 31	\$2.62890 per GJ
Carbon Levy April 1 – Dec 31	\$3.42000 per GJ
MCAF* fixed	\$0.14964 per day
MCAF* variable	\$0.27418 per GJ

*MCAF: Municipal Consent & Access Fee applies to Medicine Hat rates only

Water

Effective January 1, 2023

W10 RESIDENTIAL CUSTOMERS	
W18 Seasonal Service	
W40 Apartments/ Multi-Unit Dwellings	
Base rate	\$1.000 per day
In addition to the base rate:	
Consumption	\$1.2216 per m3

The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallon

Solid Waste

Effective January 1, 2023

SW11 RESIDENTIAL CUSTOMERS	
Service Charge	\$0.5544 per day/unit
SW31 WASTE DIVERSION	
Service Charge	\$0.0809 per day
SW41 RESIDENTIAL RECYCLING PROGRAM	
	\$0.2694 per day

Sewer

Effective January 1, 2023

S10 RESIDENTIAL CUSTOMERS	
Service Charge	\$1.7692 per day

MH Waste Management Facility (Landfill)

Effective January 1, 2023

Minimum Tipping Fee	\$8.00 per vehicle
Surcharge on any load not properly Secured	\$20.00

Other Utility Rates

Electric

See webpage for [Current Energy Rates](#)

"E" / "N" - Effective January 1, 2023

2.1 FARM SERVICES		
Service Charge	\$0.65530	per day
Administration Charge	\$0.09900	per day
Facilities Usage	\$0.01040	per kWh
Capacity Charge	\$0.02674	per kWh
MCAF* fixed	\$0.09993	per day
MCAF* variable	\$0.00158	per kWh
3.1 SMALL COMMERCIAL		
Service Charge	\$0.65470	per day
Administration Charge	\$0.10530	per day
Facilities Usage	\$0.02110	per kWh
Capacity Charge	\$0.02674	per kWh
MCAF* fixed	\$0.09984	per day
MCAF* variable	\$0.00321	per kWh
3.2 COMMERCIAL TEMPORARY SERVICES		
Same rate as 3.1		
3.3 MEDIUM COMMERCIAL		
Service Charge	\$2.75660	per day
Administration Charge	\$0.72120	per day
Demand Charge	\$5.68	per kva
Capacity Charge	\$0.02674	per kWh
MCAF* fixed	\$0.42038	per day
MCAF* variable	\$0.86620	per kva
3.4 COMMERCIAL TEMPORARY SERVICES		
Same rate as 3.3		
3.5 COMMERCIAL IRRIGATION SERVICES		
Same rate as 3.1		
3.6 COMMERCIAL IRRIGATION SERVICES		
Same rate as 3.3		
4.1 LARGE COMMERCIAL - PRIMARY		
Service Charge	\$2.68020	per day
Administration Charge	\$13.3091	per day
Demand Charge	\$5.15	per kva
Capacity Charge	\$0.02674	per kWh
MCAF* fixed	\$0.40873	per day
MCAF* variable	\$0.78537	per kva
5.1 INDUSTRIAL - PRIMARY		
Service Charge	\$2.58740	per day
Administration Charge	\$65.3750	per day
Demand Charge	\$5.11	per kva
Capacity Charge	\$0.02674	per kWh
MCAF* fixed	\$0.39457	per day
MCAF* variable	\$0.77927	per kva
6.1 UNMETERED SERVICE		
Service Charge	\$0.30070	per day
Administration Charge	\$0.13320	per day
Facilities Usage	\$0.01270	per kWh
Capacity Charge	\$0.02674	per kWh
MCAF* fixed	\$0.04585	per day
MCAF* variable	\$0.00193	per kWh

7.0 RENTAL LIGHTING SERVICES

Service Charge	\$0.17370	per day
Administration Charge	\$0.13360	per day
Facilities Usage	\$0.00890	per kWh
Capacity Charge	\$0.02674	per kWh
MCAF* fixed	\$0.02648	per day
MCAF* variable	\$0.00135	per kWh

8.0 STREET LIGHTING SERVICES

Service Charge	\$0.16100	per day
Administration Charge	\$0.01700	per day
Facilities Usage	\$0.00790	per kWh
Capacity Charge	\$0.02674	per kWh
MCAF* fixed	\$0.02455	per day
MCAF* variable	\$0.00120	per kWh

E	Within the corporate boundaries of the City of Medicine Hat
N	Outside the corporate boundaries of the City of Medicine Hat

Natural Gas

See webpage for [Current Energy Rates](#)

Effective January 1, 2023

G31A, G32A & G33A	COMMERCIAL / INDUSTRIAL AND OTHER	
G41A & G42A	NON-RESIDENTIAL SERVICE RATE CLASS A	
	Service Charge	\$0.7390 per day
	Administration Charge	\$0.0890 per day
	Delivery Charge	\$1.3540 per GJ
	Carbon Levy Jan 1 – March 31	\$2.6289 per GJ
	Carbon Levy April 1 – Dec 31	\$3.4200 per GJ
	MCAF* fixed	\$0.14964 per day
	MCAF* variable	\$0.27418 per GJ
G31B, G32B & G33B	COMMERCIAL / INDUSTRIAL AND OTHER	
G41B & G42B	NON-RESIDENTIAL SERVICE RATE CLASS B	
	Service Charge	\$18.09 per day
	Administration Charge	\$2.8790 per day
	Delivery Charge	\$0.6180 per GJ
	Carbon Levy – Jan 1 – March 31	\$2.6289 per GJ
	Carbon Levy - April 1 – Dec 31	\$3.4200 per GJ
	MCAF* fixed	\$3.66322 per day
	MCAF* variable	\$0.12514 per GJ

*MCAF: Municipal Consent & Access Fee applies to Medicine Hat rates only

Water

Effective January 1, 2023

COMMERCIAL/INDUSTRIAL CUSTOMERS		
	Base rate	\$1.000 per day
	In addition to the base rate:	
	Consumption	
W18	Seasonal Service	\$1.2216 per m3
W20	Commercial Water rate	\$1.2216 per m3
W30	Agricultural (Greenhouse)	\$1.2216 per m3
W50	Manufacturing	\$1.2216 per m3
W60	Schools	\$1.2216 per m3
W70	Institutional facilities (Hospital, assisted living / long term care)	\$1.2216 per m3
W24	Temporary Water Use	
	Flat Rate	\$2.2140 per day
W31	Aquifer	
	Consumption	\$0.4084 per m3
<i>The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallons</i>		
FH-90	Fire Hydrants (Private)	
	Per Hydrant	\$0.6356 per day
SP02 -SP12	Fire Sprinkler Systems	
	2 inch up to 12 inch line	\$0.3454 - \$1.0752 per day

Sewer

Effective January 1, 2023

S12 COMMERCIAL / INDUSTRIAL CUSTOMERS		
	Minimum daily charge	\$1.7692
	Based on water consumption	\$1.8480 per m3
<i>Commercial sewer charges are based on metered water consumption.</i>		
<i>Minimum monthly billing is the daily service charge.</i>		

Solid Waste

Effective January 1, 2023

SW12 CENTRALIZED PICKUP		
	Daily Charge	\$0.4652 per unit/day
SW13 COMMERCIAL / INDUSTRIAL		
	1 pick-up per week	\$0.8611 per day
SW1.5 Commercial 1.5 Cubic Yard Bin		
	1 pick-up per week	\$1.7374 per bin /day
SW3.0 Commercial 3 Cubic Yard Bin		
	1 pick-up per week	\$3.4747 per bin/ day
	Extra Pick up Request	\$26.43 per bin/ pick up
SW31 WASTE DIVERSION		
	Service Charge	\$0.0809 per day
SW14 Commercial Cardboard		
	3 cubic yard bin; 1 pick-up per week	\$1.05 per day
SW97 Commercial Cardboard - Call in basis		
	Call in or extra pick up request	\$20.00 per pick up

MH Waste Management Facility (Landfill)

Effective January 1, 2023

	Basic Sanitary waste (General Disposal Fee)	\$85.00 per tonne
	Non-residential Yard waste	\$25.00 per tonne
	Clean Drywall	\$25.00 per tonne
	Clean Wood	\$25.00 per tonne
	Metal	\$25.00 per tonne
	Appliances Containing Chlorofluorocarbon (CFC)	\$20.00 per item
	Asbestos	\$170.00/tonne
	Waste requiring special handling	\$60.00/tonne
	Bulky Items (mattress, sofa, etc)	\$15.00 per item
	Bagged Compost, 20L bags	\$8.00 per bag
	Bulk Compost (Commercial)	\$30.00 per tonne

Understanding your Utility Statement charges

The Utility Statement provides a summary section with the total charge for each service, as well as a detailed section that breaks out each Utility's charges.

Electric Utility

Kilowatt Hour (kWh):

A kilowatt hour is the standard measure for electricity use - one kilowatt of electricity in use for one hour. A 100-watt bulb running for 10 hours would use 1 kWh of electricity.

Service Charge:

A fixed daily charge that covers costs associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of wires, transformers, vehicles, and staff.

Administration Charge:

A fixed daily charge that covers costs of administering customer accounts including, billing, customer collections and customer inquiries.

Capacity Charge:

A consumption-based charge that contributes to the cost of generating power to supply to service area customers.

Energy Charge:

This charge covers the value of electricity used by the customer measured in kilowatt hours (kWhs) and is calculated by multiplying consumption by the energy price.

Environmental Conservation Charge:

An additional charge levied on consumption for each kilowatt hour used in excess of 950 kWhs per month. This money is used to fund the City's Hat Smart program.

Facilities Usage:

This charge covers the cost of maintaining and operating the electric distribution, transmission, and substation infrastructure and is calculated per kWh used.

Going Green:

A fee per kilowatt hour that pays for the purchase of renewable energy.

Municipal Consent and Access Fee (MCAF)

This fee provides the utility access to municipal land for power lines and substations. The fee also covers municipal taxes on property and land used by the utility. All customers within the municipality pay this fee. The City establishes this fee in accordance with provincial law. The MCAF applies to Medicine Hat rates only.

Gas Utility

Gigajoule (GJ):

One gigajoule (GJ). One gigajoule is a measure of heat energy obtained from natural gas. A gigajoule of natural gas has the same energy as 26 liters of gasoline or 277 kilowatt hours of electricity.

Service Charge:

A fixed daily charge that covers costs associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, vehicles, and staff.

Administration Charge:

A fixed daily charge that covers costs of administering customer accounts including billing, customer collections and customer service.

Commodity Charge:

This charge covers the value of the natural gas used by a customer measured in gigajoules (GJ) and is calculated by multiplying consumption by the gas price.

Environmental Conservation Charge:

An additional charge levied on consumption for each gigajoule used in excess of 19 GJs per month. This money is used to fund the City's Hat Smart program.

Delivery Charge:

This charge covers the cost of maintaining and operating the natural gas distribution, transportation, and compressor station infrastructure and is calculated per GJ used.

Federal Carbon Charge:

The carbon levy is part of Canada's climate action plan. The charge puts a price per tonne of carbon dioxide equivalent (CO₂e) emissions for home heating fuels. The rate changes on May 1 each year and is calculated per GJ used. The money collected from this charge is remitted to the Federal Government.

Municipal Consent and Access Fee (MCAF):

This fee provides the utility access to the use of municipal land for gas lines and compressor stations. The fee also covers municipal taxes on property and land used by the utility. All customers within the municipality pay this fee. The City establishes this fee in accordance with provincial law. The MCAF applies to Medicine Hat rates only.

Environmental Utilities

Water

Cubic Meters (m³):

A metric unit of volume or capacity equal to 1000 liters.

Service Charge:

A fixed daily charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, booster stations, vehicles, and staff.

Commodity Charge:

This charge covers the value of water used by the customer measured in cubic meters (m³) and is calculated by multiplying consumption by the water price.

Sewer

Service Charge:

A fixed daily charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, lift stations, vehicles, and staff.

Solid Waste

Service Charge:

A fixed daily charge associated with providing pickup and disposal service of residential waste, including tipping fees at the landfill.

Waste Diversion:

A fixed daily charge that covers the costs associated with the various City waste diversion programs such as depot recycling, yard waste collections, composting, electronic waste recycling, as well as other household hazardous waste.

Residential Recycling:

A fixed daily charge that covers the costs associated with the collection of recyclable material from residential customers, including the supply and maintenance of the residential recycling carts.

Customer Information

For more information and frequently asked questions, visit www.medicinehat.ca

Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.

City of Medicine Hat

Customer Service (Finance Department)
580 First St SE
Medicine Hat, AB T1A 8E6

Phone: 403-529-8111
Fax: 403-525-8696
customer_accounts@medicinehat.ca

Services supplied are ELECTRIC, GAS, WATER, WASTE DIVERSION, SEWER, AND SOLID WASTE (GARBAGE).

METHODS OF PAYMENT

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, Interac or cheque
- By mail: City of Medicine Hat, 580 First St. SE, Medicine Hat, AB T1A 8E6
- At the Night Depository Box located at the west entrance City Hall
- Pay by credit card through www.paysimply.ca with a convenience fee

MOVING

Please contact Customer Service at City Hall (403-529-8111) at least two working days prior to moving.

TERMS OF PAYMENT

Total amount of Utility Statement is due and payable seven days after the statement date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of a Utility Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

Utility Emergencies

For **AFTER HOURS** utility **EMERGENCIES** call:

Electric: 403-529-8260

Gas: 403-529-8191

Water / Sewer: 403-502-8042