

2024 Utility Rates



Residential Utility Rates

Electric

See webpage for [Current Energy Rates](#)

"E" / "N" – Effective January 1, 2024

1.1 RESIDENTIAL CUSTOMERS	
Service Charge	\$0.47300 per day
Administration Charge	\$0.09530 per day
Environmental Conservation Charge	\$0.00740 per kWh
- additional charge for energy in excess of 950 kWhs	
Facilities Usage	\$0.02440 per kWh
Capacity Charge	\$0.02727 per kWh
MCAF* fixed	\$0.08514 per day
MCAF* variable	\$0.00439 per kWh
E	<i>Within the corporate boundaries of the City of Medicine Hat</i>
N	<i>Outside the corporate boundaries of the City of Medicine Hat</i>

Natural Gas

See webpage for [Current Energy Rates](#)

Effective January 1, 2024

G11A, G12A & G13A RESIDENTIAL CUSTOMERS	
Service Charge	\$0.7650 per day
Administration Charge	\$0.0920 per day
Environmental Conservation Charge	\$0.9000 per GJ
- additional charge for commodity in excess of 19 GJ per month	
Delivery Charge	\$1.3990 per GJ
Carbon Levy January – March 31	\$3.3270 per GJ
Carbon Levy April 1 – Dec 31	\$ per GJ
MCAF* fixed	\$0.18360 per day
MCAF* variable	\$0.33576 per GJ

*MCAF: Municipal Consent & Access Fee applies to Medicine Hat rates only

Water

Effective January 1, 2024

W10 RESIDENTIAL CUSTOMERS	
W18	Seasonal Service
W40	Apartments/ Multi-Unit Dwellings
Base rate	\$1.0450 per day
In addition to the base rate:	
Consumption	\$1.2766 per m3

The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallon

Solid Waste

Effective January 1, 2024

SW11 RESIDENTIAL CUSTOMERS	
Service Charge	\$0.5655 per day/unit
SW31 WASTE DIVERSION	
Service Charge	\$0.0826 per day
SW41 RESIDENTIAL RECYCLING PROGRAM	
	\$0.2775 per day

Sewer

Effective January 1, 2024

S10 RESIDENTIAL CUSTOMERS	
Service Charge	\$1.8134 per day

MH Waste Management Facility (Landfill)

Effective January 1, 2024

Minimum Tipping Fee	\$8.00 per vehicle
Surcharge on any load not properly Secured	\$20.00

Other Utility Rates

Electric

See webpage for [Current Energy Rates](#)

"E" / "N" - Effective January 1, 2024

2.1 FARM SERVICES

Service Charge	\$0.69960	per day
Administration Charge	\$0.09290	per day
Facilities Usage	\$0.01110	per kWh
Capacity Charge	\$0.02727	per kWh
MCAF* fixed	\$0.12592	per day
MCAF* variable	\$0.00199	per kWh

3.1 SMALL COMMERCIAL

Service Charge	\$0.69840	per day
Administration Charge	\$0.09880	per day
Facilities Usage	\$0.02250	per kWh
Capacity Charge	\$0.02727	per kWh
MCAF* fixed	\$0.12571	per day
MCAF* variable	\$0.00405	per kWh

3.2 COMMERCIAL TEMPORARY SERVICES

Same rate as 3.1

3.3 MEDIUM COMMERCIAL

Service Charge	\$2.94110	per day
Administration Charge	\$0.67580	per day
Demand Charge	\$6.08	per kva
Capacity Charge	\$0.02727	per kWh
MCAF* fixed	\$0.52939	per day
MCAF* variable	\$1.09440	per kva

3.4 COMMERCIAL TEMPORARY SERVICES

Same rate as 3.3

3.5 COMMERCIAL IRRIGATION SERVICES

Same rate as 3.1

3.6 COMMERCIAL IRRIGATION SERVICES

Same rate as 3.3

4.1 LARGE COMMERCIAL - PRIMARY

Service Charge	\$2.86350	per day
Administration Charge	\$12.3548	per day
Demand Charge	\$5.50	per kva
Capacity Charge	\$0.02727	per kWh
MCAF* fixed	\$0.51543	per day
MCAF* variable	\$0.99000	per kva

5.1 INDUSTRIAL - PRIMARY

Service Charge	\$2.76380	per day
Administration Charge	\$61.2052	per day
Demand Charge	\$5.46	per kva
Capacity Charge	\$0.02727	per kWh
MCAF* fixed	\$0.49748	per day
MCAF* variable	\$0.98280	per kva

6.1 UNMETERED SERVICE

Service Charge	\$0.32120	per day
Administration Charge	\$0.12440	per day
Facilities Usage	\$0.01360	per kWh
Capacity Charge	\$0.02727	per kWh
MCAF* fixed	\$0.05781	per day
MCAF* variable	\$0.00244	per kWh

7.0 RENTAL LIGHTING SERVICES

Service Charge	\$0.18600	per day
Administration Charge	\$0.12430	per day
Facilities Usage	\$0.00950	per kWh
Capacity Charge	\$0.02727	per kWh
MCAF* fixed	\$0.03348	per day
MCAF* variable	\$0.00171	per kWh

8.0 STREET LIGHTING SERVICES

Service Charge	\$0.17190	per day
Administration Charge	\$0.01590	per day
Facilities Usage	\$0.00840	per kWh
Capacity Charge	\$0.02727	per kWh
MCAF* fixed	\$0.03094	per day
MCAF* variable	\$0.00151	per kWh

E Within the corporate boundaries of the City of Medicine Hat

N Outside the corporate boundaries of the City of Medicine Hat

Natural Gas

See webpage for [Current Energy Rates](#)

Effective January 1, 2024

G31A, G32A & G33A COMMERCIAL / INDUSTRIAL AND OTHER

G41A & G42A NON-RESIDENTIAL SERVICE RATE CLASS A

Service Charge	\$0.7650	per day
Administration Charge	\$0.0920	per day
Delivery Charge	\$1.3990	per GJ
Carbon Levy Jan 1 – March 31	\$3.3270	per GJ
Carbon Levy April 1 – Dec 31	\$	per GJ
MCAF* fixed	\$0.18360	per day
MCAF* variable	\$0.33576	per GJ

G31B, G32B & G33B COMMERCIAL / INDUSTRIAL AND OTHER

G41B & G42B NON-RESIDENTIAL SERVICE RATE CLASS B

Service Charge	\$18.82	per day
Administration Charge	\$2.7230	per day
Delivery Charge	\$0.6370	per GJ
Carbon Levy – Jan 1 – March 31	\$3.3270	per GJ
Carbon Levy - April 1 – Dec 31	\$	per GJ
MCAF* fixed	\$4.51680	per day
MCAF* variable	\$0.15288	per GJ

*MCAF: Municipal Consent & Access Fee applies to Medicine Hat rates only

Water

Effective January 1, 2024

COMMERCIAL/INDUSTRIAL CUSTOMERS		
	Base rate	\$1.0450 per day
	In addition to the base rate:	
	Consumption	
W18	Seasonal Service	\$1.2766 per m3
W20	Commercial Water rate	\$1.2766 per m3
W30	Agricultural (Greenhouse)	\$1.2766 per m3
W50	Manufacturing	\$1.2766 per m3
W60	Schools	\$1.2766 per m3
W70	Institutional facilities (Hospital, assisted living / long term care)	\$1.2766 per m3
W24	Temporary Water Use	
	Flat Rate	\$2.3026 per day
W31	Aquifer	
	Consumption	\$0.4268 per m3
<i>The conversion factor between imperial and metric measurement is 1 m3 = 219.97 imperial gallons</i>		
FH-90	Fire Hydrants (Private)	
	Per Hydrant	\$0.6642 per day
SP02 -SP12	Fire Sprinkler Systems	
	2 inch up to 12 inch line	\$0.3609 - \$1.1236 per day

Sewer

Effective January 1, 2024

S12 COMMERCIAL / INDUSTRIAL CUSTOMERS		
	Minimum daily charge	\$1.8134
	Based on water consumption	\$1.8942 per m3
<i>Commercial sewer charges are based on metered water consumption.</i>		
<i>Minimum monthly billing is the daily service charge.</i>		

Solid Waste

Effective January 1, 2024

SW12 CENTRALIZED PICKUP		
	Daily Charge	\$0.4745 per unit/day
SW13 COMMERCIAL / INDUSTRIAL		
	1 pick-up per week	\$0.8783 per day
SW1.5 Commercial 1.5 Cubic Yard Bin		
	1 pick-up per week	\$1.7721 per bin /day
SW3.0 Commercial 3 Cubic Yard Bin		
	1 pick-up per week	\$3.5442 per bin/ day
	Extra Pick up Request	\$26.96 per bin/ pick up
SW31 WASTE DIVERSION		
	Service Charge	\$0.0826 per day
SW14 Commercial Cardboard		
	3 cubic yard bin; 1 pick-up per week	\$1.09 per day
SW97 Commercial Cardboard - Call in basis		
	Call in or extra pick up request	\$20.00 per pick up

MH Waste Management Facility (Landfill)

Effective January 1, 2024

	Basic Sanitary waste (General Disposal Fee)	\$90.00 per tonne
	Non-residential Yard waste	\$25.00 per tonne
	Clean Drywall	\$25.00 per tonne
	Clean Wood	\$25.00 per tonne
	Metal	\$25.00 per tonne
	Appliances Containing Chlorofluorocarbon (CFC)	\$20.00 per item
	Asbestos	\$175.00/tonne
	Waste requiring special handling	\$65.00/tonne
	Bulky Items (mattress, sofa, etc)	\$15.00 per item
	Bulk Compost (Commercial)	\$30.00 per tonne

Understanding your Utility Statement charges

The Utility Statement provides a summary section with the total charge for each service, as well as a detailed section that breaks out each Utility's charges.

Electric Utility

Kilowatt Hour (kWh):

A kilowatt hour is the standard measure for electricity use - one kilowatt of electricity in use for one hour. A 100-watt bulb running for 10 hours would use 1 kWh of electricity.

Service Charge:

A fixed daily charge that covers costs associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of wires, transformers, vehicles, and staff.

Administration Charge:

A fixed daily charge that covers costs of administering customer accounts including, billing, customer collections and customer inquiries.

Capacity Charge:

A consumption-based charge that contributes to the cost of generating power to supply to service area customers.

Energy Charge:

This charge covers the value of electricity used by the customer measured in kilowatt hours (kWhs) and is calculated by multiplying consumption by the energy price.

Environmental Conservation Charge:

An additional charge levied on consumption for each kilowatt hour used in excess of 950 kWhs per month. This money is used to fund the City's Hat Smart program.

Facilities Usage:

This charge covers the cost of maintaining and operating the electric distribution, transmission, and substation infrastructure and is calculated per kWh used.

Going Green:

A fee per kilowatt hour that pays for the purchase of renewable energy.

Municipal Consent and Access Fee (MCAF)

This fee provides the utility access to municipal land for power lines and substations. The fee also covers municipal taxes on property and land used by the utility. All customers within the municipality pay this fee. The City establishes this fee in accordance with provincial law. The MCAF applies to Medicine Hat rates only.

Gas Utility

Gigajoule (GJ):

One gigajoule (GJ). One gigajoule is a measure of heat energy obtained from natural gas. A gigajoule of natural gas has the same energy as 26 liters of gasoline or 277 kilowatt hours of electricity.

Service Charge:

A fixed daily charge that covers costs associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, vehicles, and staff.

Administration Charge:

A fixed daily charge that covers costs of administering customer accounts including billing, customer collections and customer service.

Commodity Charge:

This charge covers the value of the natural gas used by a customer measured in gigajoules (GJ) and is calculated by multiplying consumption by the gas price.

Environmental Conservation Charge:

An additional charge levied on consumption for each gigajoule used in excess of 19 GJs per month. This money is used to fund the City's Hat Smart program.

Delivery Charge:

This charge covers the cost of maintaining and operating the natural gas distribution, transportation, and compressor station infrastructure and is calculated per GJ used.

Federal Carbon Charge:

The carbon levy is part of Canada's climate action plan. The charge puts a price per tonne of carbon dioxide equivalent (CO₂e) emissions for home heating fuels. The rate changes on May 1 each year and is calculated per GJ used. The money collected from this charge is remitted to the Federal Government.

Municipal Consent and Access Fee (MCAF):

This fee provides the utility access to the use of municipal land for gas lines and compressor stations. The fee also covers municipal taxes on property and land used by the utility. All customers within the municipality pay this fee. The City establishes this fee in accordance with provincial law. The MCAF applies to Medicine Hat rates only.

Environmental Utilities

Water

Cubic Meters (m³):

A metric unit of volume or capacity equal to 1000 liters.

Service Charge:

A fixed daily charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, booster stations, vehicles, and staff.

Commodity Charge:

This charge covers the value of water used by the customer measured in cubic meters (m³) and is calculated by multiplying consumption by the water price.

Sewer

Service Charge:

A fixed daily charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, lift stations, vehicles, and staff.

Solid Waste

Service Charge:

A fixed daily charge associated with providing pickup and disposal service of residential waste, including tipping fees at the landfill.

Waste Diversion:

A fixed daily charge that covers the costs associated with the various City waste diversion programs such as depot recycling, yard waste collections, composting, electronic waste recycling, as well as other household hazardous waste.

Residential Recycling:

A fixed daily charge that covers the costs associated with the collection of recyclable material from residential customers, including the supply and maintenance of the residential recycling carts.

Customer Information

For more information and frequently asked questions, visit www.medicinehat.ca

Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.

City of Medicine Hat

Customer Service (Finance Department)
580 First St SE
Medicine Hat, AB T1A 8E6

Phone: 403-529-8111
Fax: 403-525-8696
customer_accounts@medicinehat.ca

Services supplied are ELECTRIC, GAS, WATER, WASTE DIVERSION, SEWER, AND SOLID WASTE (GARBAGE).

METHODS OF PAYMENT

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, Interac or cheque
- By mail: City of Medicine Hat, 580 First St. SE, Medicine Hat, AB T1A 8E6
- At the Night Depository Box located at the west entrance City Hall
- Pay by credit card through www.paysimply.ca with a convenience fee

MOVING

Please contact Customer Service at City Hall (403-529-8111) at least two working days prior to moving.

TERMS OF PAYMENT

Total amount of Utility Statement is due and payable seven days after the statement date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of a Utility Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

Utility Emergencies

For **AFTER HOURS** utility **EMERGENCIES** call:

Electric: 403-529-8260

Gas: 403-529-8191

Water / Sewer: 403-502-8042