

**Environmental Utilities**

City of Medicine Hat
580 First Street SE
Medicine Hat, AB T1A 8E6
Phone: 403-529-8176
ThreeStreetDowntown@medicinehat.ca

December 22, 2023

Re: Third Street SE (Downtown) Utility & Surface Upgrades Project

Thank you to those who participated in the open house on December 5 at the Esplanade, we look forward to hosting another Town Hall early in the New Year, after our contractor for the project has been secured.

Project Dates:

Project Start: April 2024 (weather permitting)

2024 Construction: 3 St SE (5th Ave to South Railway St) and 6 Ave SE (2 St to 3 St)

2025 Construction: 6 Ave SE (3 St SE to 4 St SE)

Map available on project webpage at medicinehat.ca/threestreetdowntown

We understand the importance of ongoing communication and support and are implementing several ways to ensure minimal disruption and maximum visibility for your businesses during the necessary Third Street SE project:

Project Webpage: Regular updates will be posted on our project webpage at medicinehat.ca/threestreetdowntown, including detailed project information, visuals, and FAQs.

Bi-weekly Email and Mail Updates: Project manager, Cody Hyam, will communicate project updates every two weeks, or more as needed, through email and mail. This communication will begin in the New Year (end of January / early February). *To ensure you don't miss a communication or to add additional contacts in these updates, please email us your current contact information at threestreetdowntown@medicinehat.ca.*

Advance Notice of Direct Impacts: We will provide at least 7-14 days' notice for any direct impacts, such as water shut offs. This notice will be provided by the contractor, in-person.

Digital Wayfinding Signage: Digital signs will be posted to redirect traffic. These signs will also indicate that all businesses on Third Street remain open during construction.

Free Parking Facilities: Free parking will be available at Towne Square and on the 3rd level of the Transit Parkade for businesses and their customers for the duration of the construction, with signage in place and information on the City's website to guide them.

Collaboration with Economic Development and the Chamber of Commerce: We are working closely with the city's Economic Development department and the Medicine Hat

Chamber of Commerce to promote that Third Street businesses are operational during the project.

Digital Toolkit for Businesses: A digital toolkit is being created for your use during the construction, helping you communicate effectively that you and your neighboring businesses are open during this period.

Please feel free to contact our Project Manager, Cody Hyam, via email at ThreeStreetDowntown@medicinehat.ca if you have any immediate questions or require additional information.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Cody Hyam', with a stylized flourish at the end.

Cody Hyam, P.Eng.
Environmental Utilities Engineer
City of Medicine Hat
ThreeStreetDowntown@medicinehat.ca