

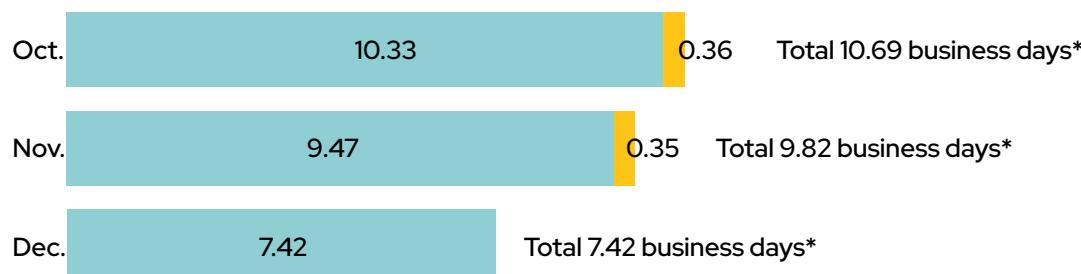
Application Review Times

Q4 2025 (October–December)



Planning and Development Services (PDS)

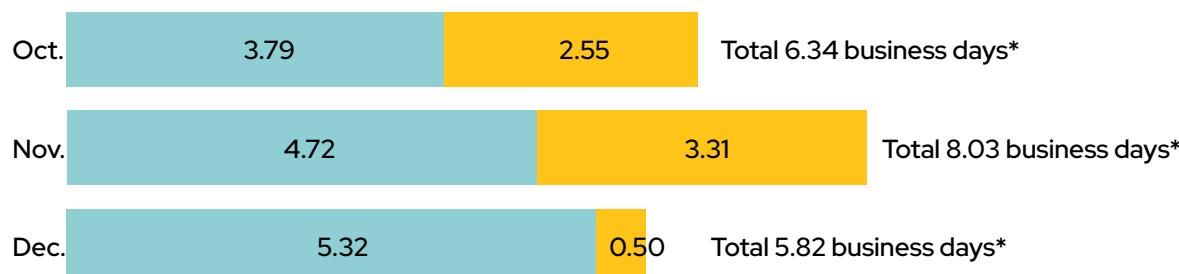
Development Permit applications Review time goal: 10 / 15[†] business days, 80% of the time



Goal was met
83% of the time

[†] Refers to most common Development Permits. New developments such as commercial, industrial, row housing and multi-unit housing have a review time of 60 business days, 80% of the time.

Building Permit applications Review time goal: 15 business days, 80% of the time



Goal was met
97% of the time

Trade Permit applications Review time goal: 15 business days, 80% of the time

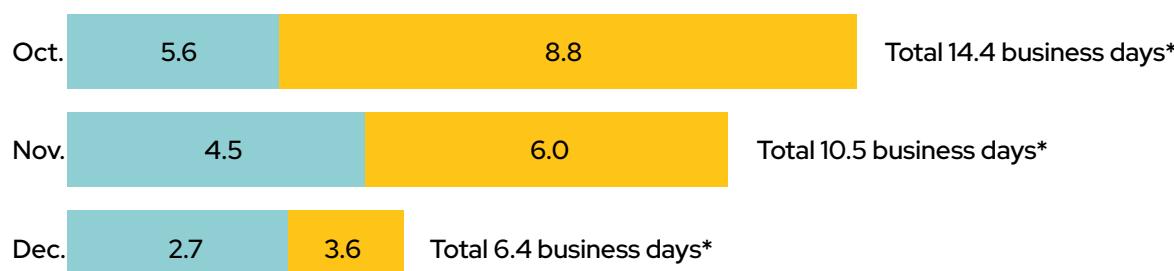
(electrical, plumbing, HVAC, gas)



Goal was met
53%[†] of the time

[†] In Oct., a large multi-unit development brought 171 trades permits, resulting in disproportionate staff review time.

Business License applications Review time goal: 15 business days, 80% of the time



Goal was met
91% of the time

***Application Review Time** is measured in business days, and covers the time between when an application is received and when Planning and Development Services makes a decision to approve or reject the proposal. The graphs outline the average review time for all permit reviews completed in the given time frame.

 **Staff Time** is a count of the days where an application is waiting for intake and to be checked for completeness, as well as the days during which a plans review is being conducted by a Safety Codes Officer or Planner.

 **Applicant Time** is a count of the days where an application has been returned to the applicant, in order to obtain additional information or to submit revised drawings, before a decision can be made.