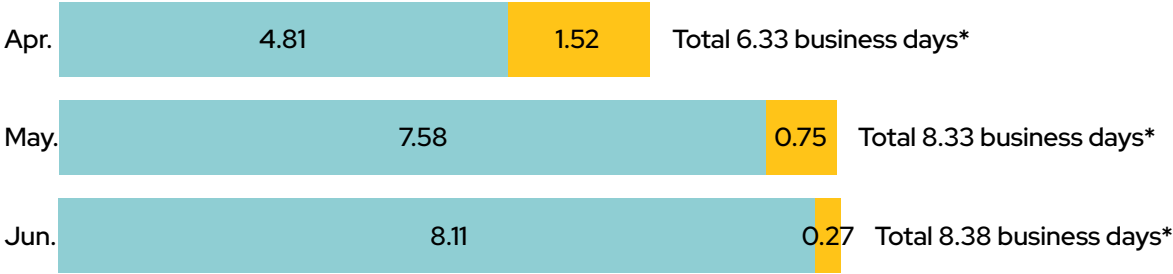


Development Permit applications

Review time goal: 10 / 15<sup>†</sup> business days, 80% of the time



Goal was met

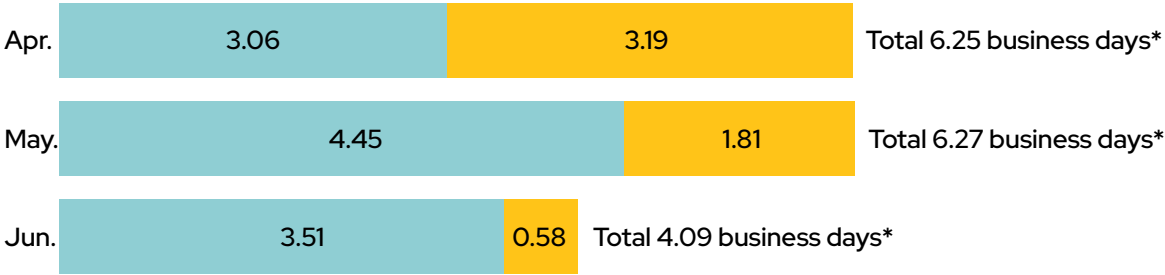
90%

of the time

<sup>†</sup> Refers to most common Development Permits. New developments such as commercial, industrial, row housing and multi-unit housing have a review time of 60 business days, 80% of the time.

Building Permit applications

Review time goal: 15 business days, 80% of the time



Goal was met

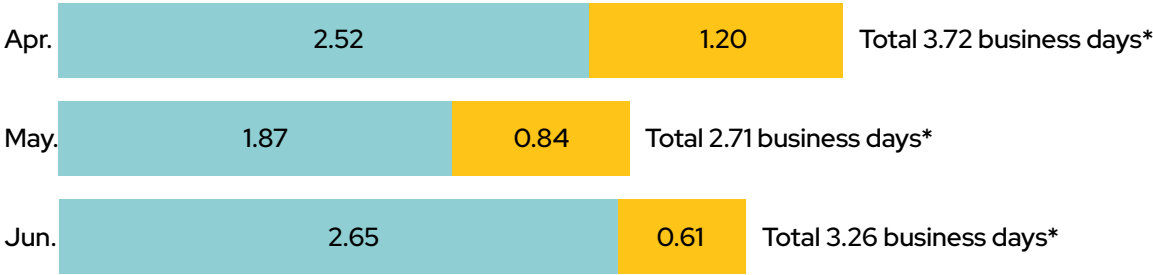
100%

of the time

Trade Permit applications

Review time goal: 15 business days, 80% of the time

(electrical, plumbing, mechanical, gas)



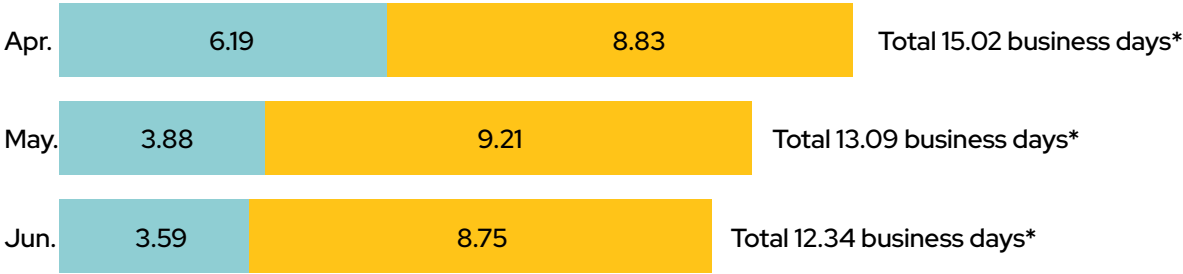
Goal was met

100%

of the time

Business License applications

Review time goal: 15 business days, 80% of the time



Goal was met

92%

of the time

\*Application Review Time is measured in business days, and covers the time between when an application is received and when Planning and Development Services makes a decision to approve or reject the proposal. The graphs outline the average review time for all permit reviews completed in the given time frame.

Staff Time is a count of the days where an application is waiting for intake and to be checked for completeness, as well as the days during which a plans review is being conducted by a Safety Codes Officer or Planner.

Applicant Time is a count of the days where an application has been returned to the applicant, to provide additional information or to submit revised drawings, before a decision can be made.