

Application Review Times

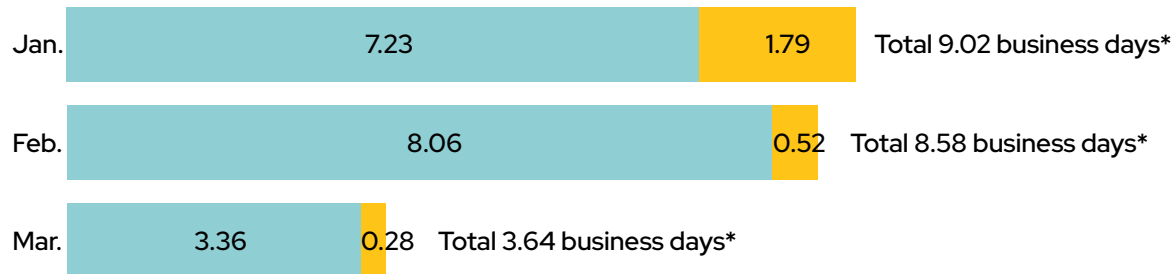
Q1 2025

(January–March)

Planning and Development Services (PDS)

Development Permit applications

Review time goal: 10 / 15[†] business days, 80% of the time

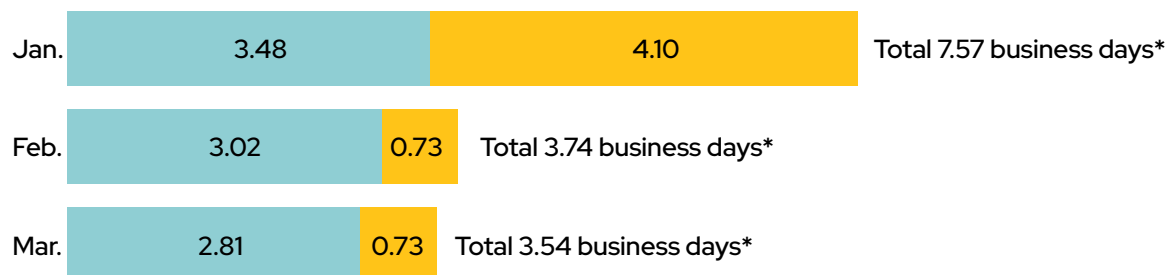


Goal was met
91%
of the time

[†] Refers to most common Development Permits. New developments such as commercial, industrial, row housing and multi-unit housing have a review time of 60 business days, 80% of the time.

Building Permit applications

Review time goal: 15 business days, 80% of the time

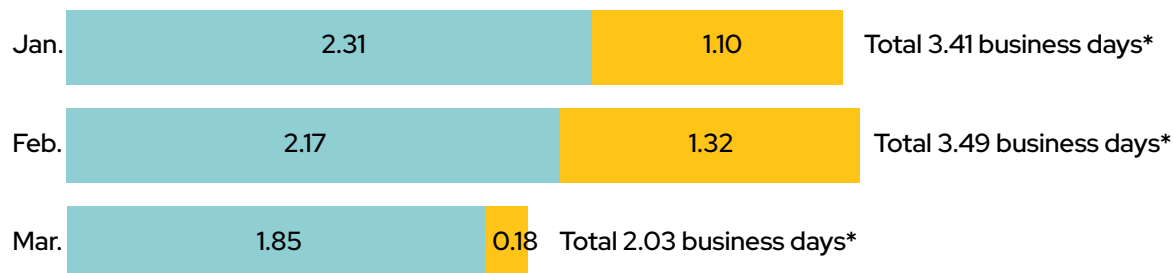


Goal was met
100%
of the time

Trade Permit applications

Review time goal: 15 business days, 80% of the time

(electrical, plumbing, mechanical, gas)



Goal was met
100%
of the time

***Application Review Time** is measured in business days, and covers the time between when an application is received and when Planning and Development Services makes a decision to approve or reject the proposal. The graphs outline the average review time for all permit reviews completed in the given time frame.

Staff Time is a count of the days where an application is waiting for intake and to be checked for completeness, as well as the days during which a plans review is being conducted by a Safety Codes Officer or Planner.

Applicant Time is a count of the days where an application has been returned to the applicant, to provide additional information or to submit revised drawings, before a decision can be made.

**Addition coming for
Q2/2025:
Business License
Applications**