



Medicine Hat



CITY OF MEDICINE HAT

2026 Utility Rates

Updated December 2025

Residential Utility Rates

ELECTRIC

See webpage for **Current Energy Rates**

"E" / "N" – Effective January 1, 2026

1.1 RESIDENTIAL CUSTOMERS

Service Charge	\$0.5299 per day
Administration Charge	\$0.0952 per day
Environmental Conservation Charge - additional charge for energy in excess of 950 kWhs	\$0.0074 per kWh
Facilities Usage	\$0.0274 per kWh
Capacity Charge	\$0.02859 per kWh
MCAF* fixed MCAF* variable	\$0.08610 per day \$0.00445 per kWh
E	<i>Within the corporate boundaries of the City of Medicine Hat</i>
N	<i>Outside the corporate boundaries of the City of Medicine Hat</i>

NATURAL GAS

See webpage for **Current Energy Rates**

Effective January 1, 2026

G11A, G12A & G13A	RESIDENTIAL CUSTOMERS	
	Service Charge	\$0.8390 per day
	Administration Charge	\$0.0880 per day
	Environmental Conservation Charge - additional charge for commodity in excess of 19 GJ per month	\$0.9000 per GJ
	Delivery Charge	\$1.6270 per GJ
	Carbon Levy	\$0.00000 per GJ
	*MCAF fixed *MCAF variable	\$0.16989 per day \$0.32946 per GJ

*MCAF: Municipal Consent & Access Fee applies to Medicine Hat rates only

WATER

Effective January 1, 2026

W10 RESIDENTIAL CUSTOMERS

Service Charge based on water meter size	per day – see Class A Meter Size chart on pg 5
Commodity: Low Season Jan 1 – Mar 31 Nov 1 – Dec 31	\$1.4910 per m ³
Commodity: High Season April 1 – Oct 31	
Tier 1: 0-20 m ³	\$1.4910 per m ³
Tier 2: 21-40 m ³	\$1.5975 per m ³
Tier 3: >40 m ³	\$1.6508 per m ³
Environmental Conservation Charge - additional charge for water in excess of 40 m ³	\$0.0600 per m ³

The conversion factor between imperial and metric
measurement is 1 m³ = 219.97 imperial gallons

SOLID WASTE

Effective January 1, 2026

SW11 RESIDENTIAL CUSTOMERS

Service Charge	\$0.5941 per day / unit
SW31 WASTE DIVERSION	

MH WASTE MANAGEMENT FACILITY (LANDFILL)

Effective January 1, 2026

Minimum Tipping Fee	\$8.00 per vehicle
Surcharge on any load not properly secured	\$20.00

SEWER

Effective January 1, 2026

S10 RESIDENTIAL CUSTOMERS

Service Charge	\$1.9052 per day
S24 TEMPORARY SEWER	\$1.9052 per day

Other Utility Rates

ELECTRIC

See webpage for **Current Energy Rates**

"E" / "N" – Effective January 1, 2026

2.1 FARM SERVICES

Service Charge	\$0.7810 per day
Administration Charge	\$0.0923 per day
Facilities Usage	\$0.0123 per kWh
Capacity Charge	\$0.02859 per kWh
MCAF* fixed MCAF* variable	\$0.12691 per day \$0.00199 per kWh

3.1 SMALL COMMERCIAL

Service Charge	\$0.7750 per day
Administration Charge	\$0.0984 per day
Facilities Usage	\$0.0250 per kWh
Capacity Charge	\$0.02859 per kWh
MCAF* fixed MCAF* variable	\$0.12593 per day \$0.00406 per kWh

3.2 COMMERCIAL TEMPORARY SERVICES

Same rate as 3.1

3.3 MEDIUM COMMERCIAL

Service Charge	\$3.2586 per day
Administration Charge	\$0.6724 per day
Demand Charge	\$6.70 per kVA
Capacity Charge	\$0.02859 per kWh
MCAF* fixed MCAF* variable	\$0.52952 per day \$1.08875 per kVA

3.4 COMMERCIAL TEMPORARY SERVICES

Same rate as 3.3

3.5 COMMERCIAL IRRIGATION SERVICES

Same rate as 3.1

3.6 COMMERCIAL IRRIGATION SERVICES

Same rate as 3.3

ELECTRIC

4.1 LARGE COMMERCIAL - PRIMARY

Service Charge	\$3.2404 per day
Administration Charge	\$12.3935 per day
Demand Charge	\$6.26 per kVA
Capacity Charge	\$0.02859 per kWh
MCAF* fixed MCAF* variable	\$0.52656 per day \$1.01725 per kVA

5.1 INDUSTRIAL - PRIMARY

Service Charge	\$3.1405 per day
Administration Charge	\$61.4529 per day
Demand Charge	\$6.23 per kVA
Capacity Charge	\$0.02859 per kWh
MCAF* fixed MCAF* variable	\$0.51033 per day \$1.01237 per kVA

6.1 UNMETERED SERVICE

Service Charge	\$0.3828 per day
Administration Charge	\$0.1254 per day
Facilities Usage	\$0.0166 per kWh
Capacity Charge	\$0.02859 per kWh
MCAF* fixed MCAF* variable	\$0.06220 per day \$0.00269 per kWh

7.0 RENTAL LIGHTING SERVICES

Service Charge	\$0.2223 per day
Administration Charge	\$0.1253 per day
Facilities Usage	\$0.0114 per kWh
Capacity Charge	\$0.02859 per kWh
MCAF* fixed MCAF* variable	\$0.03612 per day \$0.00185 per kWh

8.0 STREET LIGHTING SERVICES

Service Charge	\$0.1709 per day
Administration Charge	\$0.0159 per day
Facilities Usage	\$0.0084 per kWh
Capacity Charge	\$0.02859 per kWh
MCAF* fixed MCAF* variable	\$0.02777 per day \$0.00136 per kWh

E Within the corporate boundaries of the City of Medicine Hat

N Outside the corporate boundaries of the City of Medicine Hat

*MCAF: Municipal Consent & Access Fee
applies to Medicine Hat rates only

Other Utility Rates

NATURAL GAS		
See webpage for Current Energy Rates		
Effective January 1, 2026		
G31A, G32A & G33A	COMMERCIAL / INDUSTRIAL AND OTHER	
G41A & G42A	NON-RESIDENTIAL SERVICE RATE CLASS A	
	Service Charge	\$0.8390 per day
	Administration Charge	\$0.0880 per day
	Delivery Charge	\$1.627 per GJ
	Carbon Levy	\$0.00000 per GJ
	MCAF* fixed	\$0.16989 per day
	MCAF* variable	\$0.32946 per GJ
G31B, G32B & G33B	COMMERCIAL / INDUSTRIAL AND OTHER	
G41B & G42B	NON-RESIDENTIAL SERVICE RATE CLASS B	
	Service Charge	\$20.72 per day
	Administration Charge	\$2.5970 per day
	Delivery Charge	\$0.744 per GJ
	Carbon Levy	\$0.00000 per GJ
	MCAF* fixed	\$4.1958 per day
	MCAF* variable	\$0.15066 per GJ

*MCAF: Municipal Consent & Access Fee
applies to Medicine Hat rates only

SOLID WASTE		
Effective January 1, 2026		
SW12	CENTRALIZED PICKUP	
	Daily Charge	\$0.4986 per unit / day
SW13	COMMERCIAL / INDUSTRIAL	
	1 pick-up per week	\$0.9228 per day
SW1.5	Commercial 1.5 Cubic Yard Bin	
	1 pick-up per week	\$1.8618 per bin / day
SW3.0	Commercial 3.0 Cubic Yard Bin	
	1 pick-up per week	\$3.7236 per bin / day
	Extra pick-up request	\$28.32 per bin / pickup

MH WASTE MANAGEMENT FACILITY (LANDFILL)	
Effective January 1, 2026	
Basic Sanitary waste (General Disposal Fee)	\$100.00 per tonne
Non-residential Yard waste	\$25.00 per tonne
Clean Drywall	\$25.00 per tonne
Clean Wood	\$25.00 per tonne
Metal	\$25.00 per tonne
Appliances Containing Chlorofluorocarbon (CFC)	\$20.00 per item
Asbestos	\$175.00 per tonne
Waste requiring special handling	\$65.00 per tonne
Bulky Items (mattress, sofa, etc.)	\$15.00 per item
**Bulk Compost (Commercial)	\$30.00 per tonne

Other Utility Rates

WATER		
Effective January 1, 2026		
COMMERCIAL/INDUSTRIAL CUSTOMERS		
W14, W15 & W16	Regional Consumer	\$1.7329 per m ³
W18 & W21	Seasonal Service	\$1.5326 per m ³
W19 W20 W22	Commercial Water Rate	Per day \$1.4480 per m ³
W30	Agricultural (Greenhouse)	See Class A Water Meter Service Rates chart at right for daily service charge \$1.4480 per m ³
W40	Apartments / Multi Unit Dwellings	\$1.4480 per m ³
W50	Manufacturing	\$1.4480 per m ³
W60	Schools	\$1.4480 per m ³
W70	Institutional facilities (Hospital, assisted living / long term care)	\$1.4480 per m ³
W24	Temporary Water Use	\$2.4905 per day
W31	Aquifer	\$0.4840 per m ³
FH-90	Fire Hydrants (Private) - Per Hydrant	\$0.7534 per day
SP02 -SP12	Fire Sprinkler Systems - 2 inch up to 12 inch line	\$0.4094 - \$1.2744 per day

CLASS A WATER METER SERVICE RATES (OTHER THAN AQUIFER)		
Based on Water Meter Size charged at a daily rate (per water meter) of:		
Meter Size (mm)	Meter Size (inches)	Effective January 1, 2026
15	5/8	\$1.0000 per day
20	3/4	\$1.0350 per day
25	1	\$1.1785 per day
40	1 1/2	\$1.3962 per day
50	2	\$1.7229 per day
75	3	\$2.3853 per day
100	4	\$3.5966 per day
150	6	\$6.0715 per day
200	8	\$9.7668 per day
250	10	\$15.540 per day

SEWER		
Effective January 1, 2026		
S12	COMMERCIAL / INDUSTRIAL CUSTOMERS	
	Minimum daily charge	\$1.9052 per day
	Based on water consumption	\$1.9901 per m ³
S24	TEMPORARY SEWER	\$1.9052 per day

Commercial sewer charges are based on metered water consumption. Minimum monthly billing is the daily service charge.

The conversion factor between imperial and metric measurement is 1 m³ = 219.97 imperial gallons

Understanding your Utility Statement charges

The Utility Statement provides a summary section with the total charge for each service, as well as a detailed section that breaks out each Utility's charges.

ELECTRIC UTILITY

Kilowatt Hour (kWh):

A kilowatt hour is the standard measure for electricity use - one kilowatt of electricity in use for one hour. A 100-watt bulb running for 10 hours would use 1 kWh of electricity.

Service Charge:

A fixed daily charge that covers costs associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of wires, transformers, vehicles, and staff.

Administration Charge:

A fixed daily charge that covers costs of administering customer accounts including, billing, customer collections and customer inquiries.

Capacity Charge:

A consumption-based charge that contributes to the cost of generating power to supply to service area customers.

Energy Charge:

This charge covers the value of electricity used by the customer measured in kilowatt hours (kWhs) and is calculated by multiplying consumption by the energy price. There are different variations that may display on this charge that will depend on the Customer Class.

Environmental Conservation Charge:

An additional charge levied on consumption for each kilowatt hour used in excess of 950 kWhs per month. This money is used to fund the City's HAT Smart program.

Facilities Usage:

This charge covers the cost of maintaining and operating the electric distribution, transmission, and substation infrastructure and is calculated per kWh used.

Going Green:

A fee per kilowatt hour that pays for the purchase of renewable energy.

Municipal Consent and Access Fee (MCAF):

This fee provides the utility access to municipal land for power lines and substations. The fee also covers municipal taxes on property and land used by the utility. All customers within the municipality pay this fee. The City establishes this fee in accordance with provincial law. The MCAF applies to Medicine Hat rates only.

GAS UTILITY

Gigajoule (GJ):

One gigajoule (GJ). One gigajoule is a measure of heat energy obtained from natural gas. A gigajoule of natural gas has the same energy as 26 liters of gasoline or 277 kilowatt hours of electricity.

Service Charge:

A fixed daily charge that covers costs associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, vehicles, and staff.

Administration Charge:

A fixed daily charge that covers costs of administering customer accounts including billing, customer collections and customer service.

Commodity Charge:

This charge covers the value of the natural gas used by a customer measured in gigajoules (GJ) and is calculated by multiplying consumption by the gas price.

Environmental Conservation Charge:

An additional charge levied on consumption for each gigajoule used in excess of 19 GJs per month. This money is used to fund the City's HAT Smart program.

Delivery Charge:

This charge covers the cost of maintaining and operating the natural gas distribution, transportation, and compressor station infrastructure and is calculated per GJ used.

Municipal Consent and Access Fee (MCAF):

This fee provides the utility access to the use of municipal land for gas lines and compressor stations. The fee also covers municipal taxes on property and land used by the utility. All customers within the municipality pay this fee. The City establishes this fee in accordance with provincial law. The MCAF applies to Medicine Hat rates only.

WATER

Cubic Meters (m³):

A metric unit of volume or capacity equal to 1000 liters.

Service Charge:

A fixed daily charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, booster stations, vehicles, and staff.

Commodity Charge:

This charge covers the value of water used by the customer measured in cubic metres (m³) and is calculated by multiplying consumption by the water price.

Environmental Conservation Charge:

An additional charge levied on consumption for each cubic meter used in excess of 40 cubic metres (m³) per month. This money is used to fund the City's HAT Smart program.

SEWER

Service Charge:

A fixed daily charge associated with providing and maintaining utility service to a location. This charge includes installation and maintenance of pipes, lift stations, vehicles, and staff.

SOLID WASTE

Service Charge:

A fixed daily charge associated with providing pickup and disposal service of residential waste, including tipping fees at the landfill.

Waste Diversion:

A fixed daily charge that covers the costs associated with the various City waste diversion programs such as depot recycling, yard waste collections, composting, electronic waste recycling, as well as other household hazardous waste.

For more information and frequently asked questions, visit www.medicinehat.ca

Information contained herein is for convenience only and is not a legal document. For verification, copies of the bylaws are available at the City Clerk Department in City Hall.

City of Medicine Hat

Customer Care
580 First St SE
Medicine Hat, AB T1A 8E6

Phone: 403-529-8111
Fax: 403-525-8696
customer_accounts@medicinehat.ca

Services supplied are ELECTRIC, GAS, WATER, WASTE DIVERSION, SEWER, AND SOLID WASTE (GARBAGE).

Moving

Please contact Customer Care at City Hall (403-529-8111) at least two working days prior to moving.

Methods of Payment

- Automated Bank Withdrawal (Electronic Funds Transfer) on actual balance or budget billing
- Telebanking
- Internet Banking
- In person at City Hall with cash, Interac or cheque
- By mail: City of Medicine Hat, 580 First St. SE, Medicine Hat, AB T1A 8E6
- At the Night Depository Box located at the west entrance City Hall
- Pay by credit card through www.paysimply.ca with a convenience fee

Terms of Payment

Total amount of Utility Statement is due and payable seven days after the statement date. Payment of current charges not received by the City by the Penalty Date will be subject to a penalty in accordance with City Bylaws. Failure to receive or loss of a Utility Statement cannot be accepted as a reason for non-payment or exemption from a penalty charge.

Utility Emergencies

For AFTER HOURS utility EMERGENCIES call:

Electric: **403-529-8260** – Gas: **403-529-8191** – Water / Sewer: **403-502-8042**